PREMIUM HEALTH CARE FOR LITTLE OR NO COST?

SIGN ME UP.

GOLD

THE HEALTH PLAN FOR NEW YORK CITY EMPLOYEES
Since 1985, MetroPlus Health Plan, Inc., a prepaid health services plan, has been offering low or no-cost quality health insurance to eligible New Yorkers. We provide government-sponsored health insurance in New York City through Medicaid Managed Care, Child Health Plus, Medicaid HIV Special Needs Plan (SNP) and Managed Long Term Care. MetroPlus also offers Medicare plans, including plans for people who are eligible for Medicare and receive full or partial Medicaid benefits.

And, as a proud member of the NY State of Health Marketplace, we offer a broad range of affordable health insurance products to more New Yorkers than ever before.

After 30 years of covering New York City Health + Hospitals employees, we are proud to announce that our MetroPlus Gold Plan will now be available to all New York City employees, non-Medicare eligible retirees, their spouses or qualified domestic partners, and eligible dependents.

At MetroPlus, we have a strong focus on primary and preventive care. Together with our providers, we continually work to improve member awareness of preventive services and assist members in receiving these services. Our network includes many thousands of primary care physician, specialist and other provider offices. In addition to hospital-based providers, our members can also obtain primary and specialty care services at many community-based doctor’s offices and neighborhood family care sites.
MetroPlus has a large and continually expanding network of participating physicians and hospitals, with providers in over 22,000 sites in Manhattan, Brooklyn, Queens and the Bronx. (Staten Island network is pending.)

MetroPlus has over 3,400 Primary Care Providers (PCPs) located in private offices, neighborhood family care sites and hospitals — you choose where you want to get your care.

MetroPlus has more than 780 obstetricians and gynecologists, over 17,000 specialists and 6,000 mental health providers.

Your MetroPlus PCP manages your care and will refer you to a MetroPlus specialist if medically necessary.

You can search for doctors in our network by going to our website, www.metroplus.org/gold or looking at a MetroPlus Provider Directory.

If your PCP is in private practice and he or she is not a MetroPlus participating provider, contact MetroPlus Customer Services. MetroPlus will attempt to recruit your PCP.

MetroPlus Gold Customer Services is available in 13 languages, Monday through Saturday, 8 a.m. to 8 p.m., at 1.877.475.3795 (TTY 1.800.881.2812 for the hearing impaired) and for calls after hours and during holidays at 1.800.442.2560. MetroPlus also has access to numerous other languages through interpretation services. At MetroPlus, we are committed to assuring access to quality comprehensive health care, health education and customer services to our culturally diverse membership.
A health insurance plan designed specifically to meet the needs of City employees, MetroPlus Gold is NOW available to all employees of New York City agencies, non-Medicare eligible City retirees, their spouses or qualified domestic partners, and eligible dependents.

**MetroPlus Gold** benefits include:

**No-cost health care:** The basic MetroPlus Gold plan has no employee premium for employees and their dependents.

**No deductibles:** There are no deductibles for any covered services, so you can start saving right away.

**No paperwork:** There are no bills or claim forms for in-network services.

**Comprehensive benefit package:** Covered benefits include preventive care, well-child care, primary care, maternity care, specialty services, hospital care, emergency care, mental health services, lab services and care management programs for members with chronic diseases and other health issues. For more information on covered benefits, please refer to the MetroPlus Gold Certificate of Coverage.

**Extensive provider and hospital network:** MetroPlus has providers in over 22,000 sites in Manhattan, Brooklyn, Queens and the Bronx. (Staten Island network is pending.) PCPs are located in private doctor’s offices, neighborhood family care sites and hospitals. MetroPlus has agreements with over twenty hospitals in NYC, including NYC Health + Hospitals’ facilities and Diagnostic and Treatment Centers.

**Low cost optional rider for prescription drugs:** The rider is available for a low monthly payroll deduction. The co-pay for drugs on the MetroPlus Gold Formulary is $5 per prescription for generic drugs, $35 for brand name drugs, and $70 for non-formulary brand name drugs. Mail order drugs are available using CVS Caremark Mail Order. For more information, refer to the MetroPlus Gold Prescription Drug Rider.

Employees can enroll at the time they are hired or during the Fall Open Enrollment period. Contact your benefits manager where you work for more information or call MetroPlus Gold Customer Services at 1.877.475.3795, Monday through Saturday, 8 A.M. to 8 P.M.

To take advantage of all the benefits this plan offers, you need to see providers in the MetroPlus network. You can get covered services from any provider within this network. Receiving care from out-of-network doctors or providers is not covered under MetroPlus. You may have to pay for the medical services if you go out of network. In cases of emergency, your care is covered regardless of the provider’s network status; you will be completely covered at any doctor’s office or hospital nationwide. Emergencies should be reported within 48 hours, or as soon as reasonably possible.
COMPREHENSIVE BENEFITS

- Preventive care
- Mental health services
- Primary care and specialty services
- Rehabilitation services
- Maternity care
- Lab and radiology services
- Well-child visits
- Care management programs
- Hospital care
- Prescription drug coverage through an optional rider
- Emergency care

For information on MetroPlus covered benefits, refer to the Certificate of Coverage on the MetroPlus Gold page on the MetroPlus website, www.metroplus.org/gold

CARE MANAGEMENT PROGRAMS

MetroPlus has Care Management Programs to help members with chronic conditions stay healthy and provides support to help them manage their illness.

- DiabetesCare and AsthmaPlus programs encourage members to partner with their PCPs to reduce complications from illnesses and lead healthier lives.
- MetroMom, a program for pregnant members, encourages early entry into prenatal care and offers members special privileges.
- Partnership in Care helps people living with HIV/AIDS manage their condition and stay healthy.
- Care Management is also available for members with Behavioral Health, Complex Medical or Transplant issues.

The Care Management Action Line is 800.303.9626.
“Young Adults” in New York State can now purchase health care coverage through their parent’s plan.

The definition of a Young Adult is an eligible dependent who exceeds the age limit for coverage and who are dependents of employees who have health insurance.

To be eligible, the child must be:
- Unmarried
- 29 years of age or younger
- Not eligible for health benefits through his/her employer
- Live, work or reside in MetroPlus service area
- Not be covered by Medicare

The cost for MetroPlus Gold Young Adult coverage (as of 7/1/15) is $624.02 per month for the basic plan, $777.18 per month with the Prescription Drug Rider. The cost is subject to change.

For the Young Adult enrollment form and current rates, go to www.nyc.gov/olr or go to the MetroPlus Gold page on the MetroPlus website, www.metroplus.org/gold

You can select MetroPlus Gold when you are hired by a NYC agency as a new employee or during the Fall Open Enrollment period.

During Fall Open Enrollment you will receive information on how to select or change your insurance plan. Or you can contact the benefits manager in Human Resources at your facility and complete an enrollment form.

If you need more information, contact MetroPlus at 1.800.475.6387 (800.475.METRO) or visit our website, www.metroplus.org/gold
According to the latest New York Consumer’s Guide to Medicaid Managed Care in New York City, MetroPlus received:

- Highest possible rating in **Child and Adolescent Care**
- Highest possible rating in **Women’s Preventive Care**
- Highest possible rating in **Adult Preventive Care**
- Highest possible rating in **Cardiovascular Care**