

# *Partnerships for a Changing World<sup>®</sup>*



**TECH SUMMIT – APRIL 20, 2009**

# F·E·G·S

HEALTH AND HUMAN SERVICES SYSTEM

# OVERVIEW OF F·E·G·S HEALTH AND HUMAN SERVICES SYSTEM



## Service Delivery Network

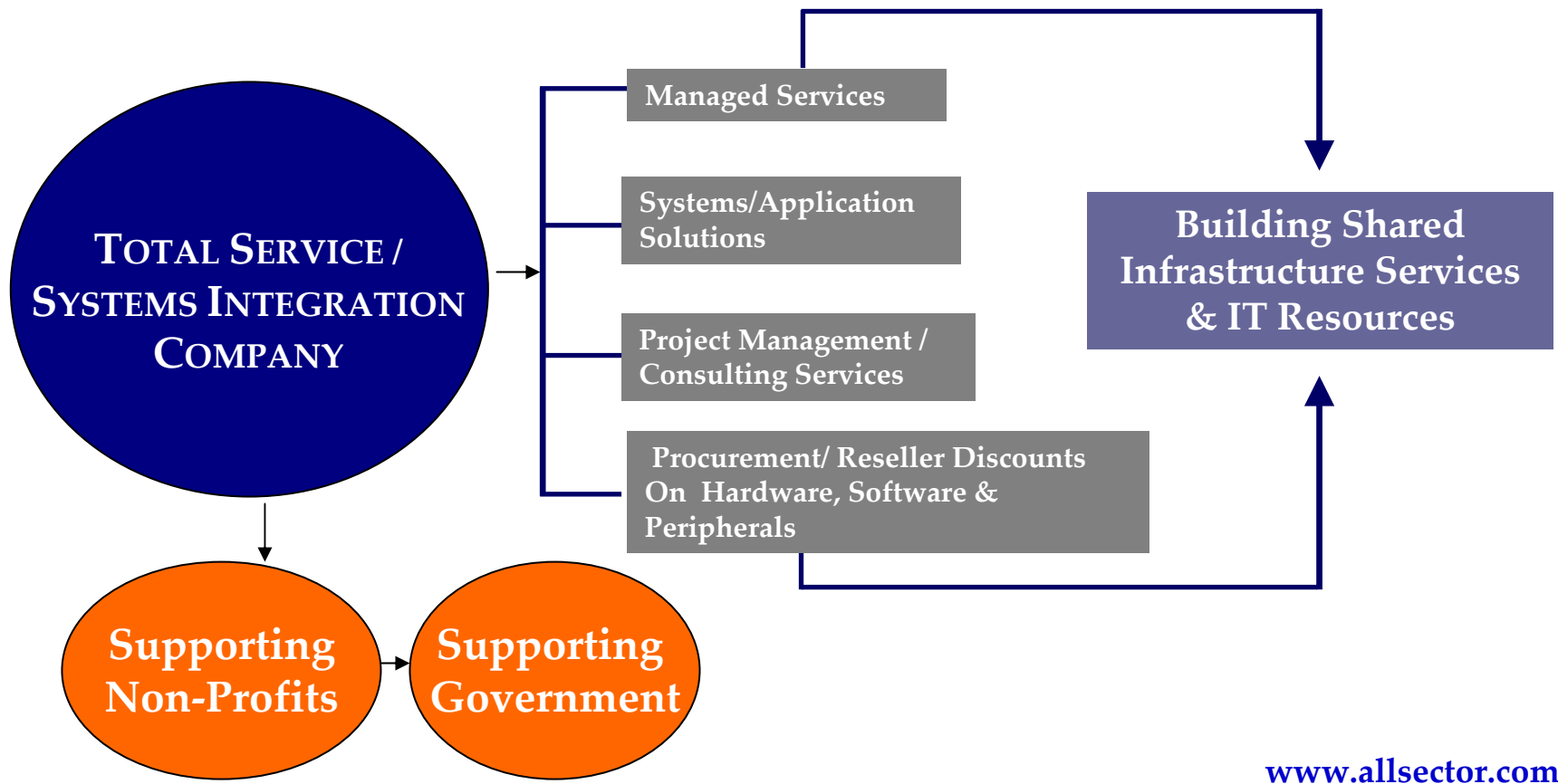
- Behavioral Health Services
- Residential and Housing Services
- Developmental Disabilities Services
- Education and Youth Services
- Employment, Career & Workforce Development
- Family Services
- NYSD Services for the Deaf
- Welfare to Work
- Work Services/Community Rehabilitation
- Management Consulting & Technical Assistance

**F·E·G·S**  
HEALTH & HUMAN SERVICES SYSTEM

## Subsidiary & Affiliate Corporations

- ALLSector Technology Group, Inc.
  - Extreme Behavioral Risk Management, LLC · XBRM
- HR Dynamics, Inc.
- Staff Resources, Inc.
- F·E·G·S Home Attendant Services, Inc.
- F·E·G·S Home Care Services, Inc.
- F·E·G·S Holding Corp.
- F·E·G·S Israel
- Jewish Care Services of Long Island
- Waverly Residence, Inc.
- NYSD Forsyth Housing
- NYSD Development Fund Co., Inc.
- NYSD Housing Development Fund Co., Inc.
- NYSD Rombouts Housing Development Fund Co., Inc.
- Tanya Towers, Inc.

- Established 1997
- Total IT Staff: 85
- Supporting Over 100 Non-Profit Organizations in New York City and Nationally



# TECHNOLOGY: A STRATEGIC ORGANIZATIONAL RESOURCE

- Leveraging Technology As An Organization Strategy To:
  - Sustain Operations & Support and Promote Growth
  - Drive Innovation & Change
  - Improve Cost & Operational Efficiencies
  - Enhance Service Delivery & Outcomes
  
- Planning IT Infrastructure/Architecture To Support Significant Growth In Highly Decentralized & Distributed Environment
  
- Integration of Intranet And Workflow Technology to Enhance Administrative Processing of Transactions Across Organization

## TECHNOLOGY: A STRATEGIC ORGANIZATIONAL RESOURCE

- Development And Integration of Back-Office Systems. Build Central Data Warehouse
- Launch Case Management Application Solutions to Support Service Delivery Operations, Support Government Funded Initiatives; Track and Manage Outcomes/Milestones/Data
- Integration of E-Learning Technology to Manage Training, Regulatory & Legal Compliance Across Organization
- Implementation of Consumer Driven Technologies
- Build Employee Centered Technology
- Plan for and Interface New Technologies

# LEVERAGING TECHNOLOGY: FUTURE STRATEGY ISSUES

