



The Voice of the Human Services Community

ABOUT HSC

The Human Services Council of New York City (HSC) strengthens the human services sector's ability to serve New Yorkers in need. As a non-partisan intermediary between government agencies and member organizations, we passionately champion the sector by proactively negotiating with State and City government for mutually beneficial, solutions-based budget, policy, and legislative reform that improve our members' work and the lives of the men, women, and children they serve.

HSC's powerful advocacy, contract reform, access to technology standardization and disaster preparedness and response services strengthen our members' ability to operate more efficiently while ensuring the continuity of the services they provide to their communities and the individuals within them. HSC offers members what no other organization can: a platform for all types and sizes of human services organizations to come together, share concerns, and discuss ideas, combined with HSC's unparalleled access to City and State governments. Without HSC, many members would otherwise have little-to-no access to government agencies or even to other organizations in this sector. HSC provides a unified voice for this diverse collective of human services organizations – we are the “voice of the human services community.”

HSC's dedicated staff is guided by a 60-plus member Board of Directors made up of top executives from New York City not-for-profit human services organizations. All of the key associations that represent the interests of the sector have a permanent seat on the HSC Board, thereby expanding HSC's direct network of members, as well as its messages and sphere of influence, to thousands of organizations.

ISSUE AREAS

HSC has chosen focus areas based upon the expressed needs of human service organizations. Cutting across all service sub-sectors of the human services community, the following four issue areas comprise the primary focus of HSC's work:

Workforce Initiative. The overarching goal of the Workforce Initiative is to improve the quality and insure the continuity of care provided by the human services sector through investments in the direct care staff of not-for-profit agencies. Focusing on ways to retain and promote quality staff, this initiative seeks appropriate investments in salaries and benefits to support the direct care staff of the not-for-profit workforce.

Contracting Efficiency. Human service providers face many challenges navigating the governmental bureaucracy that can prevent or delay them from starting a contract, getting paid for services, and doing their jobs effectively. HSC works with the City and State to streamline and reform the procurement process.

Government Relations. HSC maintains relationships with elected and appointed City and State officials to bring the not-for-profit sector's issues to the forefront of political debate. Our members are also able to learn about government budgets and policy changes and how these may have an impact on their constituencies. Together we mobilize the concerns of providers and their clients to advocate for improvements in the delivery of essential human services.

Technology. HSC collaborates with the Mayor's Office, the NYC Department of Information Technology and Telecommunications, and others on the continued development of Access NYC, 211-at-311, and other technologies that assist the sector in the delivery of services.