

**1. EDUCATION**

<u>Degree</u>	<u>Institution</u>	<u>Field</u>	<u>Dates</u>
M.P.A.	Princeton Univ., Woodrow Wilson School of Public and International Affairs	Public Affairs	1965
B.A.	Harvard College	Government	1963

**2. FULL-TIME ACADEMIC EXPERIENCE**

<u>Institution</u>	<u>Rank</u>	<u>Field</u>	<u>Dates</u>
Baruch College, SPA	Distinguished Lecturer	Nonprofit Mgmt	2004-present
New School University	Professor	Urban Policy	1984-99
Princeton Univ., Woodrow Wilson School of Public and International Affairs	Visiting Lecturer	Public Affairs & Urban Policy	1977-79

**3. PART-TIME ACADEMIC EXPERIENCE**

<u>Institution</u>	<u>Rank</u>	<u>Field</u>	<u>Dates</u>
University of Wisconsin	Lecturer	Public Policy & Administration	1977
Rutgers Univ., School of Law	Visiting Lecturer	Urban Law	1973
New School for Social Res.	Instructor	Human Resources	1972
Cleveland State University	Instructor	Political Science	1969
Pratt Institute	Instructor	Social Policy City and Regional Planning	1968, 1967

**4. NON ACADEMIC EXPERIENCE**

<u>Place of Employment</u>	<u>Title</u>	<u>Dates</u>
Anthony Knerr & Associates	Consultant	7/06-7/09
9/11 United Services Group	Chief Program Officer	1/02-7/04
Aspen Institute	Senior Fellow, Roundtable on Comprehensive Community Initiatives for Children and Families	1/01-12/01
Corporation for Supportive Housing	President	6/99-12/00
New School University	Dean, Robert J. Milano Graduate School of Management and Urban Policy	7/91-12/98
Pew Charitable Trusts	Consultant	1994, 96, 98
New School University	Senior Vice-President for Admin. and Finance	7/90-6/91
New School University	Vice-President for Admin. and Finance	7/85-6/90
New School University	Chairman of Health and Gerontological Services	12/84-6/85
Human Resource Administration, New York City	Administrator/Commissioner	3/81-9/84
New York City	Deputy Administrator for Program Operations	2/79-3/81
Fund for the City of New York	Consultant	1978-1979
Corp. for Public/Private Ventures	Consultant	1978
Princeton Univ., Woodrow Wilson School of Public and International Affairs	Director, Center for New Jersey Affairs	11/77-2/79
Manpower Demonstration Research Corp.	Consultant	1977-1978
U.S. Dept. of Housing and Urban Development	Consultant	1977-1978
Department of Health and Social Services, Wisconsin	Dep. Secretary and Chairman of Parole Board	7/76-9/77
Office of Newark Studies	Director	1/71-7/76
Dept. of Human Resources and Eco. Development, Cleveland, OH	Deputy Director	10/70-7/71
Office of the Mayor, and Human Resources Administration, NYC	Acting Director	6/68-10/70
	Special Assistant	6/65-6/68

**5. EMPLOYMENT RECORD AT BARUCH**

<u>Rank</u>	<u>Dates</u>
Distinguished Lecturer (Nonprofit Management)	2004-present

**6. PUBLICATIONS IN FIELD OF EXPERTISE****A. Books:** None**B. Papers in Professional Journals:****(1) Articles:**

James Krauskopf. "The Administration of Public Assistance," in *Fordham Urban Law Journal*, 1995, pp 883-896.

James Krauskopf and Bin Chen, "Administering Services and Managing Contracts: The Dual Role of Government Human Services Officials," (forthcoming), *Journal of Policy Analysis and Management*, Volume 29, Issue No. 3.

**(2) Proceedings:** None**C. Chapters in Books:**

Jack Krauskopf, "Assisting People After Disaster: The Role and Impact of a Social Services Network Created for Disaster Response and Recovery," in Yael Danieli and Robert Dingman, eds., On the Ground after September 11: Mental Health Responses and Practical Knowledge Gained, The Haworth Press, 2005, pp 445-453.

James Krauskopf. "The Role of Management in Welfare Reform," in John E. Hansan and Robert Morris, Welfare Reform 1996-2000, Is There a Safety Net?, Auburn House, Westport, CT, 1999, pp 145-150.

James Krauskopf. Ch. 4 "Federal Aid," in Charles Brecher and Raymond D. Horton, eds., Setting Municipal Priorities, 1990, New York University Press, 1989, pp 117-137.

**D. Government Reports or Monographs:**

Recommendations on Human Services Policy for the Next New York City Mayor and Council, The Aspen Institute, Roundtable on Comprehensive Community Initiatives for Children and Families, Working Paper Series, November 2001. 39 pages.

James Krauskopf, Manpower Programs in Cleveland—A Case Study, Institute of Urban Studies, The Cleveland State University, November 1970. 19 pages.

**E. Book Reviews:**

Review letter for Russell Sage Foundation of manuscript by John Mollenkopf, ed., Healing the City: The Political Response to September 11<sup>th</sup> in New York, January 30, 2005. 4 pages.

**7. OTHER PUBLICATIONS**

Jack Krauskopf, Micheline Blum, Rom Litwin, Jennifer Hughes, and Alexis Browne, The Helpers Need Help: New York City's Nonprofit Human Service Organizations Persevering in Uncertain Times, conducted by Center for Nonprofit Strategy and Management and Baruch College Survey Research, School of Public Affairs, Baruch College, for Human Services Council of New York City, Summer 2009.

Jack Krauskopf, "Performance Measurement in Human Services Contracts: Utilization, Operational Feasibility, and Value in New York City," New York Nonprofit Press, February 2008, Vol. 7, Issue 2. 4 pages.

Jack Krauskopf, Micheline Blum, and Nancy Wiefek, "Providing Services; Measuring Performance: Human Services Executives expect to be Accountable for Contracts, but Seek a Better Process," Nonprofit Executive

**7. OTHER PUBLICATIONS** (Continued)

Outlook Survey,” sponsored by Baruch college, School of Public Affairs, Center for Nonprofit Strategy and Management, and Survey Research Unit, Spring 2007, 10 pages

Jack Krauskopf, “Social Services in a Post-Disaster Zone: Creating a Coordinating Collaborative of Nonprofit Agencies” in Cities at Risk: Catastrophe, Recovery and Renewal in New York and New Orleans, edited by Andrew White and Peter Eisinger, Urban Conversations, Milano The New School for Management and Urban Policy, 2006

Jack Krauskopf and Gregg Van Ryzin, “Better City Outlook, Despite Federal Policies: Human Services CEOs See Improved Condition in New York, but Continuing High Need for Vulnerable Groups,” Nonprofit Executive

Outlook Survey, sponsored by Baruch College, School of Public Affairs, Nonprofit Group and Survey Research Unit, Spring 2006. 7 pages.

Jack Krauskopf and Gregg Van Ryzin, “Clients Up, Dollars Down: Social Services Agencies are Serving More People, Despite Financial Pressures and Adverse Government Funding Policies,” Nonprofit Executive Outlook Survey, sponsored by Baruch College, School of Public Affairs, Nonprofit Group and Survey Research Unit, Spring 2005. 10 pages.

Social Services chapter of Baruch College, School of Public Affairs, Council Members’ Guide to New York City Government, December 2001, pp 13-20.

James Krauskopf, “Government and Nonprofit Organizations—South Africa and the United States,” South Africa Partnership Program, New School for Social Research, 1997, pp 1, 4-5.

James Krauskopf, “Reforming welfare in New York: Misguided cuts will backfire,” Daily News, December 26, 1995 (op ed).

James Krauskopf. “Anticipating City Problems,” in *The New School Commentator*, Robert L Heilbroner, ed., November 1991, pp 1-4.

“The Editors Interview Jack Krauskopf,” *New England Journal of Human Services*, Vol. V, Issue 2, Spring 1985.

James Krauskopf, “New York City’s Anti-Poverty Program,” *City Almanac*, Center for New York City Affairs of the New School for Social Research, Vol. 7, No. 4, December 1972, pp 1-13.

Published articles on city government, employment policy and social services programs in *City Almanac*, *Journal of Public and International Affairs*, and other publications.

**8. PRESENTED PAPERS, LECTURES, AND EXHIBITIONS AND PERFORMANCES**

Panel presentation to Macaulay Business Club, Macaulay Honors College, “How the Current Economic Crisis Impacts Non-Financial Fields, Baruch College, October 15, 2009

Presented paper co-authored with Bin Chen “Accountability or Discretion? Challenges for Multi-Service Nonprofit Agencies in Performance-Based Contracting in New York City (a preliminary report),” 30<sup>th</sup> Annual Research Conference of the Association for Public Policy and Management (APPAM), November 7, 2008, Los Angeles, CA; revised version also available as a Working Paper of the Center for Nonprofit Strategy and Management, School of Public Affairs, Baruch College

Presentation on “Future Leaders of New York,” at City of New York, Tweed Building, sponsored by School of Public Affairs, Baruch College, October 2, 2008

Presentation on “Nonprofits and Coping with Change: The New Rules of Engagement,” BronxNet, Lehman College, June 16, 2008

**8. PRESENTED PAPERS, LECTURES, AND EXHIBITIONS AND PERFORMANCES (Continued)**

Presentation at New York Regional Association of Grantmakers members briefing on "Professional Development for After School Staff: What are the Opportunities for Quality Training?," March 3, 2008, New York

Presentation at Better Business Bureau Foundation Charity Effectiveness Symposium on "Building Capacity for Maximum Impact," February 28, 2008, New York

Presented paper "Performance Measurement in Human Services Contracts: Utilization, Operational Feasibility, and Value in New York City," 29<sup>th</sup> Annual Research Conference of the Association for Public Policy and Management (APPAM), November 9, 2007, Washington, DC

Presentation on "Human Service Delivery in New York City" at Sino-U.S. Joint Conference on Public Service Delivery and Citizen Satisfaction, School of International and Public Affairs, Shanghai Jiaotong University, June 28-29, 2007, Shanghai, China

Presentation on Monitoring and Evaluation Surveys, Coordinated Assistance Network (CAN) national symposium (on disaster recovery), June 6, 2007, Dallas, TX

Moderated a panel on "The Safety Net: A Time for Reassessment," Fund for the Advancement of Social Sciences and NYC Chapter of National Association of Social Workers, at Baruch College, School of Public Affairs, December 5, 2006

Presented paper "Organizational Collaboration in Disaster Response and Recovery," 28<sup>th</sup> Annual Research Conference of the Association for Public Policy and Management (APPAM), November 4, 2006, Madison, WI

Presented and moderated panel at conference "Five Years Beyond 9/11: Creating Vital Connections As We Approach The Future," Interchurch Center, New York, October 4, 2006

Moderator, "Emergency Preparedness, Response, and Recovery," Public Affairs Week presentation by Marsha J. Evans, former President of the American Red Cross, and Joseph F. Bruno, Commissioner of the New York City Office of Emergency Management, March 28, 2006

Presentation at national conference of the Partnership for After School Education (PASE) on "Shaping Our Future in Out-of-School Time," November 22, 2005

Presentation at annual Executive Directors Retreat, United Neighborhood Houses, on "The Social Reformer Role," November 3, 2005

Presentation to Association of Fundraising Professionals (New Jersey) on "Fundraising in the Wake of Hurricane Katrina." October 6, 2005

Building Community Partnerships: Collaborations at Work on the Lower East Side and Chinatown, Lower East Side Family Union, February 17, 2005.

Presented at "9/11 Managers Speak—A Historic Roundtable Analyzing Lessons Learned, Foundations and Endowments Symposium," November 10, 2004. New York.

Presented "Readiness, Response & Recovery: Meeting Human Services Challenges," Conference of the New York State Emergency Management Office, October 22, 2004, Albany

Presentation about 9/11 United Services Group, American Red Cross forum, September 11 Recovery Program, June 15, 2004, Boston.

**8. PRESENTED PAPERS, LECTURES, AND EXHIBITIONS AND PERFORMANCES** (Continued)

Keynote Address, Conference on Nonprofit Organizations and Cross-sectoral Relations, Woodrow Wilson School of Public and International Affairs, Princeton University, March 5, 2004.

**Numerous presentations between 2002 and 2004 on issues related to the response of human services agencies to the September 11, 2001 attack on the World Trade Center.**

Presented paper “Assisting People After a Disaster: The Role and Impact of a Social Services Network Created for Disaster Response and Recovery,” Annual Research Conferences of the Association for Public Policy and Management (APPAM), Washington, DC, 2003.

Presented paper “Reforming the Public Child Welfare System in New York,” Annual Research Conferences of the Association for Public Policy and Management (APPAM), Washington, DC, 1999.

Presented paper “Government Contracting and Direct Operations: Issues and Opportunities in Human Services Programs,” Annual Research Conferences of the Association for Public Policy and Management (APPAM), New York, NY, 1998.

Presented paper “What Matters in Managing and Assessing Public Human Services,” Annual Research Conferences of the Association for Public Policy and Management (APPAM), Washington, DC, 1997.

Presented paper “Privatization of Human Services in New York City: Some Examples and Lessons,” Annual Research Conferences of the Association for Public Policy and Management (APPAM), Washington, DC, 1995.

Presented paper “Overcoming Obstacles to Implementing Reform of Family and Children’s Services,” Annual Research Conferences of the Association for Public Policy and Management (APPAM), 1994. Chicago.

Presented papers and testimony on wide range of human resources issues before committees of the U.S. House of Representatives and Senate, Legislatures of New York State and Wisconsin, City Council of New York, and other public and official bodies.

**9. WORK IN PROGRESS**

**A. Papers submitted to journals for consideration:** None

**B. Other completed papers:** None

**C. Research in progress:**

Nonprofit Executive Outlook Survey

Nonprofit organization mergers and alliances

Performance measurement in government contracting

Organizational collaboration in disaster response and recovery

**10. PROFESSIONAL HONORS, PRIZES, FELLOWSHIPS:**

City University of New York, “Salute to Scholars,” January 2010

**11. GRANTS-IN-AID**

Proposal pending with Booth Ferris Foundation, 2010

Grant received from The Clark Foundation for creation and support of the Center for Nonprofit Strategy and Management, School of Public Affairs, Baruch College, \$100,000 in December 2006, renewed \$75,000 in 2008, renewed \$25,000 in 2009

Grant received from Louis and Anne Abrons Foundation, \$10,000 in 2009

Grant received from Robert Sterling Clark Foundation (with John Casey) for New York City nonprofit case studies, \$50,000 in 2009

**11. GRANTS-IN-AID (Continued)**

Grant approved in 2009 by Bi-National Science Foundation (with Bin Chen) for study of employer attitudes toward hiring people with disabilities (YAI and University of Haifa, Israel), support for graduate assistant, 4 years

UJA-Federation of New York, Care Management in Children's Mental Health Programs, \$31,000, 2008-09

Grant received from the Annie E. Casey Foundation, "New York City Child Care Integration Project," December 1, 2005-June 30, 2006, \$82,500

Grant received from the Fund for the City of New York, seminars for senior staff of the New York City Department of Housing Preservation and Development (with Professor John Goering), 2005, \$5,000

**12. INSTITUTIONAL SERVICE****A. Service to the Department:**

Director, Center for Nonprofit Strategy and Management (and prior Nonprofit Group), 2004-present

Recruited consultants for Consulting Day, 2004-05, 2005-06, 2006-07, 2007-08, 2008-09, and 2009-10

Develop and organize monthly seminars, conferences, and other events of the Center for Nonprofit Strategy and Management – monthly October to May, 2004-05, 2005-06, 2006-07, 2007-08, 2008-09, and 2009-10

Developed New York City Nonprofit Executive Outlook Survey, with Professor Gregg Van Ryzin, published in Spring 2005 and Spring 2006; with Professor Micheline Blum, Spring 2007. Winter 2009, and special editions with New York City Human Services Council in Fall 2009

**B. Service to the School:**

Coordinate monthly meetings of the Nonprofit Faculty, 2004-05, 2005-06, 2006-07, 2007-08, 2008-09, and 2009-10

Serve on Nonprofit Faculty Search Committee, 2004-05, 2005-06, and 2006-07, and 2009-10

Reviewed applications for Hagedorn Fellows, 2010

Chaired, Committee to Review the MEd Program in Higher Education Administration, 2006-07

Served as faculty advisor for MPA students & MEd Higher Education students, 2005-06 and 2006-07

Assisted in organizing Faculty Seminars, with Professor Karl Kronebusch, 2005-06, and 2006-07

Coordinate Partnership for After School Education (PASE) Emerging Leader program and contribute to other Baruch Emerging Leader programs, 2004-05, 2005-06, 2006-07, 2007-08, 2008-09, 2009-10

Taught class on human services in leadership course for Greater New York Hospital Association, 2007

Taught class on human services and intergovernmental relations in leadership course for New York City Housing Authority, 2007, 2008, and 2010

Developed and managed seminars for New York City Department of Housing Preservation and Development with Professor John Goering, 2004-05 and 2005-06

**C. Service to the College:**

Serve on search committee for Lecturer in Arts Management, Weissman School

Served on search committee for Vice President, Office of College Advancement, 2008-09

Judge, Baruch College Entrepreneurship Competition, 2006-07, 2007-08, 2008-09, and 2009-10

Developed, with Dean Birdsell, proposal for the Center for Nonprofit Strategy and Management, 2006-07; approved by CUNY Board of Trustees, July 2007

**D. Service to the Graduate Center: None****E. Service to the University: None**

**13. OFFICES HELD IN PROFESSIONAL SOCIETIES**

Member of Nonprofit Academic Centers Council, 2009-10

Chair of Public Policy and International Affairs Fellowship Program Policy Committee, 1998

Chair of Institutional Representatives and Member of Executive Committee, Association for Public Policy and Management (APPAM) 1996-97

**14. OTHER PROFESSIONAL ACTIVITIES AND PUBLIC SERVICE**

Comptroller John Liu transition working group, candidates for Deputy Comptroller for Contracts and Procurement, December 2009-January 2010

Center for Urban Community Services, Member of the Board, 1994-99 and 2001-present, (Chair of the Board 2001-2009)

Citizens Committee for Children of New York, Member of Board, 1997-present, (former Vice President and Chair of Program Committee)

United Neighborhood Houses of New York, Member of Board, 1998-present, (Chair of Policy and Advocacy Committee since 2002, Member of Strategic Plan Steering Committee 2006)

Brotherhood-Sister Sol, Member of the Board, 2009-present

The Cultural Institutions Retirement System, Trustee, 1989-present, (Chairman of Investment Committee 2001-08 and former Chairman of Administrative Committee)

Citizens Advisory Committee, Commissioner of New York City Human Resources Administration, 2007-present

Child Welfare Watch, Advisory Board, 1997-present

Disaster planning exercise with Human Services Council of New York, American Red Cross of Greater New York, and New York City Office of Emergency Management, 2007

Coordinated Assistance Network, Steering Committee Member, (with American Red Cross, United Way of America, Salvation Army, National Voluntary Organizations Active in Disaster, Alliance for Information & Referral Systems), and others, 2003-present

UJA-Federation of New York, Member of Agency Capacity and Excellence Task Force, 2009-present

United Way of New York City: Strategic Planning Task Force for Strengthening the Nonprofit Sector, 2008-09; New York City 2-1-1 Planning Committee, 2005-06; Chair of the New York City Trends and Issues Environmental Scan Committee, and Member of Community Agenda Task Force, 2001-03 and 2006.

Former board and advisory committee memberships: 14th Street-Union Square Local Development Corporation, Bronx Educational Services (President), Independent Budget Office of the City of New York (Chair), Ethical Culture Fieldston Schools (Chair of Finance Committee), Literacy Assistance Center, Child Welfare Research Advisory Panel of New York City Administration for Children's Services, National Housing Conference, Advisory Committee to Commissioner of the New York City Department of Social Services/Human Resources Administration, Advisory Council to Committee on Hispanic Children & Families, Genesis Homes/Union Square Advisory Board, New York City Commission on the Homeless, Association for Public Policy and Management (APPAM) Institutional Representatives (Chair) and Policy Board for Public Policy and International Affairs Fellowship Program (Chair), Community Family Planning Council, Lavanburg-Corner House Foundation, United Way of New York City Research Advisory Committee, Washington Irving High School Business Advisory Council, Project Resource Commission of New York City Housing

Authority, Newark Redevelopment and Housing Authority, Newark Housing Development and Rehabilitation Corporation, Newark Watershed Planning and Development Corporation.

**15. TEACHING ACTIVITIES AT BARUCH**

**A. Courses Taught:**

PAF 9120 - Managing Public & Nonprofit Organizations (National Urban Fellows)

PAF 9190 - Capstone Seminar (National Urban Fellows, online)

PAF 9180 - Policy Analysis (National Urban Fellows, online)

PAF 9156 - Emergency Preparedness, Response, and Recovery

PAF 9109 - Government Contracting (Executive MPA, regular MPA)

PAF 9171 - Human Services Administration

PAF 9199 - Reforming Child Welfare and Homeless Services

PAF 9199 - Emergency Preparedness, Response, and Recovery (now PAF 9156)

PAF 9699 - Selected Topics: Children, Youth, and Family Policy

**B. New Courses/Programs Developed:**

All of the courses listed above were newly developed at Baruch, except PAF 9109 (which was substantially revised), PAF 9190, and PAF 9120.