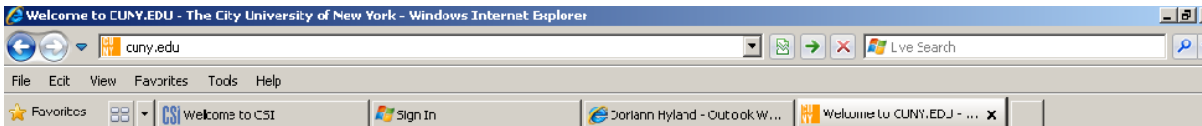


Accessing eSIMS using Internet Explorer 8

If you are using Internet Explorer 8.0 and cannot access your registration link, please try the following:

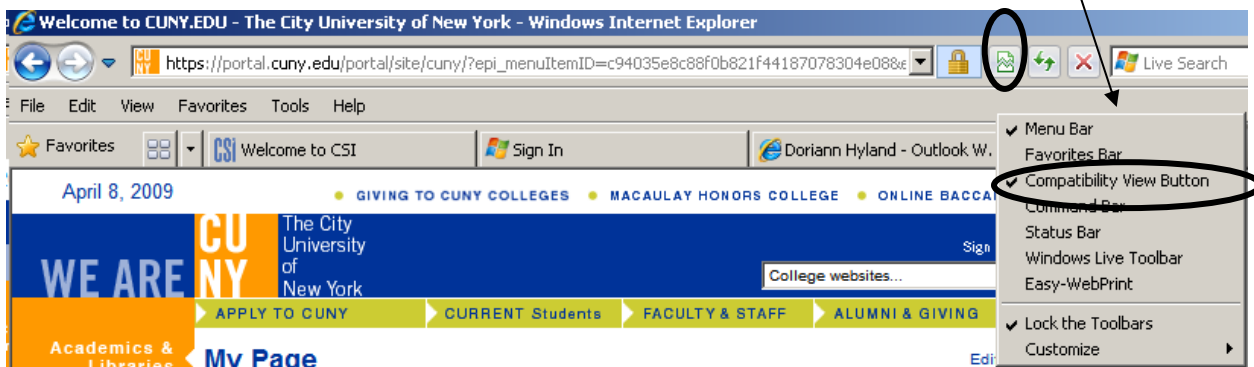
1. Go to the CUNY Portal www.cuny.edu



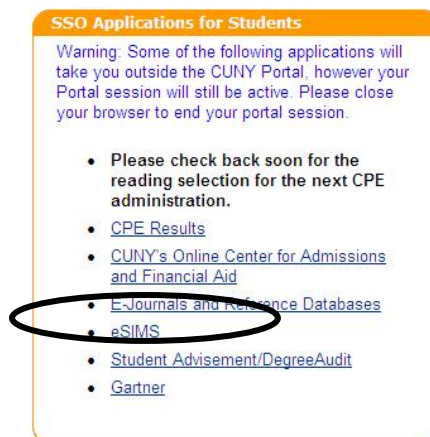
2. Once the Portal page is open, Log in to the CUNY Portal using your user name and password. A security question may appear, click 'No'. Clicking "no" will allow you to view all of the content on the page.



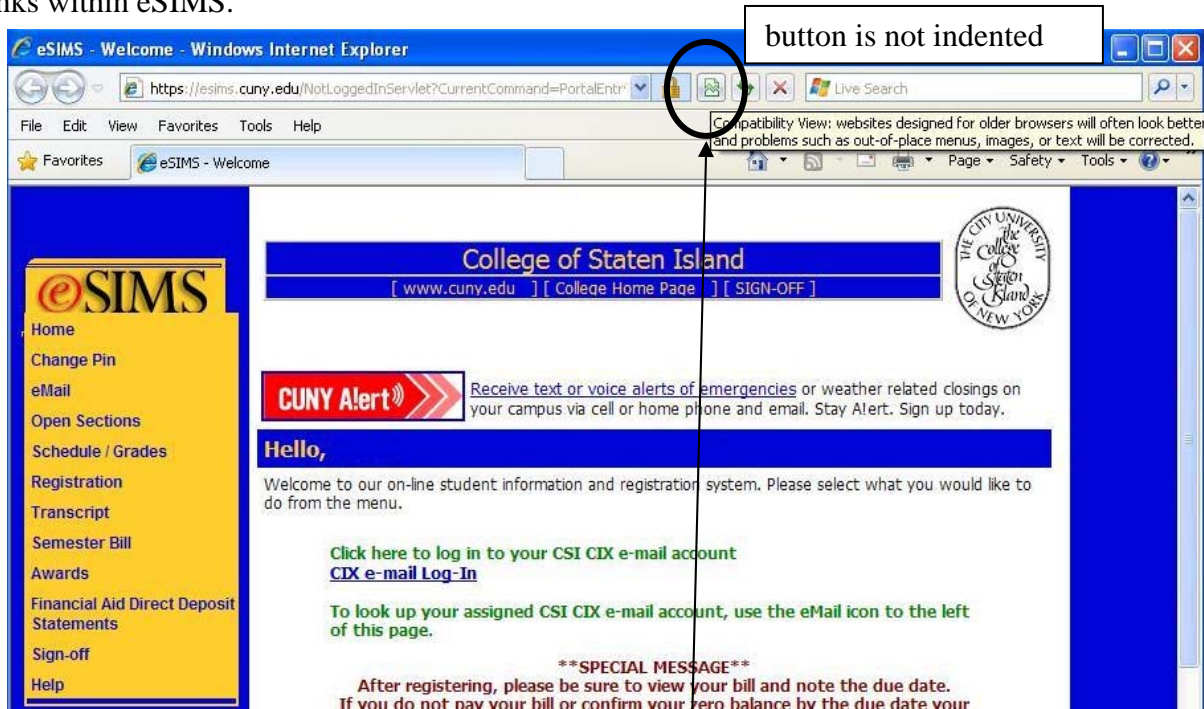
3. Once you are in the Portal you will need to be in compatibility mode in order to view your registration link within eSIMS. To access the "Compatibility View Button" right click on a grey area of the menu bar. A menu box will appear. Confirm that, "Compatibility View Button" has a check next to it. The "Compatibility View Button" will appear on the address bar next to the refresh button. Click on the button to activate it. Note: The compatibility view option will automatically appear when visiting a website that was created for older browser versions.



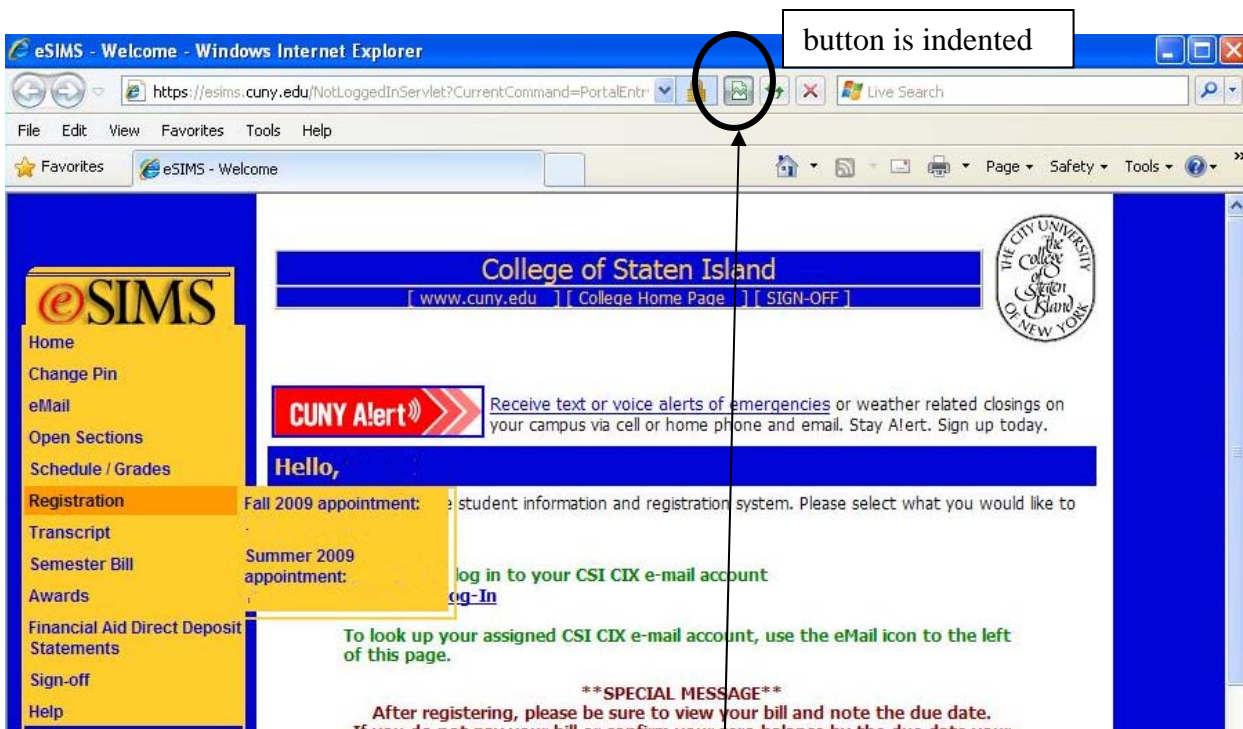
4. Click on the eSIMS link. If prompted with another security question, read the question and answer appropriately.



5. Be sure that the “Compatibility View Button” is active. The button is active when it is indented. As you can see from the diagrams below, once the button is active (indented) you will be able to see your registration links within eSIMS.



Inactive



Active

For further information on Internet Explorer 8, please visit:

<https://www.microsoft.com/windows/internet-explorer/features/enhanced-navigation.aspx>