Emotional Intelligence: The Key to Effective Leadership

Thursday and Friday, April 23-24, 9:00 AM - 5:00 PM

Emotional Intelligence: The Key to Effective Leadership (C9207)

Emotional intelligence is the ability to recognize and deal effectively with your own and other people’s emotions. This workshop is designed to help people in leadership positions increase their EQ (Emotional Quotient). According to recent studies, EQ is a better predictor of workplace and life success than IQ. Leaders with high EQ are more productive because they gain cooperation from others and use their intuitive knowledge (“gut”) to make decisions and solve problems. This is a vital ability for implementing change and leading high-performing teams.

Days of Training: 2    Target Audience: Directors, Managers and Supervisors

REGISTRATION: Go to www.cuny.edu/pdlm, click on REGISTRATION, and then click on the PDLM E-Application link. Follow the instructions to complete and submit your E-Application (“E-App”). Applications must be received in the PDLM Office at least 10 days before a course starts. Dates are subject to change. EO/AA Employer.