Instructional Staff Contact Sheet

New York City Health Benefits Program


Health Plans: Customer service telephone numbers are listed in the 2001 New York City Health Benefits Program: Summary Program Description Booklet and on your health plan’s identification card. Many health plans have developed web sites that allow members to: obtain listings of plan physicians, submit a change of address, customer service inquiries, and to get more information about the health plan. You should visit your health plan’s web site at the location listed below.

<table>
<thead>
<tr>
<th>Health Plans</th>
<th>Web Site</th>
<th>Phone Number</th>
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<tbody>
<tr>
<td>Empire HMO and EPO</td>
<td><a href="http://www.empireblue.com">http://www.empireblue.com</a></td>
<td>800-767-8672</td>
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<tr>
<td>Cigna HealthCare</td>
<td><a href="http://www.cigna.com">http://www.cigna.com</a></td>
<td>800-832-3211</td>
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<tr>
<td>DC37 Med Team Health Plans = GHI</td>
<td><a href="http://www.ghi.com">http://www.ghi.com</a></td>
<td>212-501-4444</td>
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<tr>
<td>GHI/CBP (medical)</td>
<td><a href="http://www.ghi.com">http://www.ghi.com</a></td>
<td>212-501-4444</td>
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<tr>
<td>Blue Cross Blue Shield (hospitalization)</td>
<td><a href="http://www.ghi.com">http://www.ghi.com</a></td>
<td>877-244-4466</td>
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<tr>
<td>GHI/HMO</td>
<td><a href="http://www.ghi.com">http://www.ghi.com</a></td>
<td>877-244-4466</td>
</tr>
<tr>
<td>HIP HMO and POS</td>
<td><a href="http://www.hipusa.com">http://www.hipusa.com</a></td>
<td>800-HIP-NYC9</td>
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<tr>
<td>Health Net EPO</td>
<td><a href="http://www.health.net">http://www.health.net</a></td>
<td>800-441-5741</td>
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<tr>
<td>Vytra HMO</td>
<td><a href="http://www.vytra.com">http://www.vytra.com</a></td>
<td>800-406-0806</td>
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Retirement Plans

New York City Teachers’ Retirement System (TRS)
55 Water Street
N.Y., N.Y. 10041
1-888-8NYC-TRS
http://www.trs.nyc.ny.us/

New York City Employees’ Retirement System (ERS or NYCERS)
335 Adams Street - Suite 2300
Brooklyn, NY 11201
347-643-3000
http://www.nycers.org/
TIAA-CREF (Optional Retirement Program - ORP)  
730 Third Avenue  
N.Y., N.Y. 10017  
Employee Help Line - 1-800-842-2776  
Representative P# 1-800-842-2733 – Liliam Quintero, ext.236269  
http://www.tiaa-cref.org/

**Tax Deferred Annuity Plan** (TDA - 403b)  
MetLife  
200 Park Avenue  
NY, NY 10166  
Rep: Rosa Morales 917-217-8533

**Tax Deferred Annuity (TDA) Plans**  
TIAA-CREF  
730 Third Avenue  
N.Y., N.Y. 10017  
Representative P# 1-800-842-2733 – Liliam Quintero, ext.236269  
TDA Maximum Allowable Calculations – 877-842-4833

**457 Plan** - New York State Deferred Compensation Program  
Employees may participate in the tax deferred 457 program in addition to participating in a regular tax deferred annuity.  
For enrollment information contact 1-800-422-8463  
Representative: Bina Kumar  
Account Executive  
1-800-422-8463 ext. 44329  
http://www.nysdcp.com

HRC Financial Services  
136 Glenwood Road  
Glenlardy, N.Y. 11547  
Representative – Peter G. Brandel, 1-800-786-1598 x220

**Union**  
Professional Staff Congress - CUNY (PSC-CUNY)  
61 Broadway, 15th Floor  
N.Y., N.Y. 10006  
Tel: 212-354-1252  
Web Site Address- http://www.psc-cuny.org  
Pension Counselor - Clarissa Weiss, Director of Pensions and Benefits  
Union Representatives – Professor Gayana Jurkevich 646-312-4221  
Professor Howard Ross 646-312-3457  
http://www.psc-cuny.org/
**Welfare Fund** (Administers Prescription, Dental, and Optical Coverage)
PSC-CUNY Welfare Fund
61 Broadway, 15th Floor
N.Y., N.Y. 10006
Tel: 212-354-5230
[http://psccunywf.org](http://psccunywf.org)

Welfare Fund Administrators:
Dental plan – Lucy Cortez
Hearing Aid plan and dependent student coverage- Mae Locascio
Medco Prescription Drug plan and retiree information: RoseMarie Ficalora
Vision/Optical plans – Neida Baez

**Dental Plan** (Administered by the Welfare Fund)
Guardian DentalGuard Preferred
Group Dental Claims
P.O. Box 2459
Spokane, WA 99210-2459
1-800-541-7846
For Claim Form (out of network only-use Group Number G381084)

**National Prescription Administrators (NPA)**
For Injectable and Chemotherapy Drugs (PICA)
1-800-467-2006

**Medco Health Prescriptions** (Administered by the Welfare Fund)
1-866-386-3797

CFI Mail Order Services (Administered by the Welfare Fund)
1-800-628-0717

**Major Medical Supplement to GHI** (Administered by the welfare Fund)
GHI Account Services
441 Ninth Avenue – 7th Floor
New York, NY 10001

**Catastrophic Major Medical Plan** (Administered by the Welfare Fund)
Marsh Affinity Group (formerly Seabury and Smith and Albert H. Wohler’s & Co.)/PSC-CUNY
Group Insurance Plans
1440 N. Northwest Highway
Park Ridge, Ill. 60068-1400
1-800-503-9230
**Long Term Care Programs** (Administered by the Welfare Fund)
John Hancock
P.O. Box 111
Boston, MA 02117-9939
1-800-543-7108

**MetLife Long Term Care** (Administered by the City of NY)
866-414-7076

**Education Affiliates Federal Credit Union**
25 West 43rd Street Room 311
New York, NY 10036
212-302-1954
http://www.pscunyfcu.org

**Municipal Credit Union**
2 Lafayette Street
New York, NY 10007
http://www.nymcu.org

**College Savings Plan**
877 NYSAVES
http://nysaves.uit.upromise.com

**Transit Benefit**
Administered by JP Morgan/Chase
(Please Do not call Chase Banking Branches)
Transit Benefit 24 Hour Customer Service: 1-888-606-7058
Transit Benefit Website: https://www.myaccount.chase.com

**CUNY Work/Life Program**
1-800-833-8707
www.cuny.edu/worklife