



# 2006 Student Experience Survey

The City University of New York—Office of Institutional Research and Assessment

<http://oira.cuny.edu>



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**Table 1**  
**Profile of Undergraduates**  
**Senior Colleges**

	Baruch	Brooklyn	City	Hunter	Lehman	Queens	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%
<b>Gender</b>									
Male	45	40	51	32	29	39	33	38	39
Female	55	60	49	68	71	61	67	62	61
<b>Race/Ethnicity</b>									
American Indian	0	0	0	0	0	0	0	0	0
Asian/Pacific Islander	33	13	19	20	5	22	13	19	15
Black	15	33	30	16	37	10	61	25	30
Hispanic	18	12	33	20	48	18	17	23	26
White	34	43	19	44	11	50	7	33	28
<b>Age</b>									
Under 25 Years	74	67	65	68	53	69	60	67	67
25 Years Old or Older	26	33	35	32	47	31	40	33	33

**Table 1**  
**Profile of Undergraduates**  
**Comprehensive Colleges**

	John Jay	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%	%
<b>Gender</b>						
Male	40	24	50	41	41	39
Female	60	76	50	59	59	61
<b>Race/Ethnicity</b>						
American Indian	0	0	0	0	0	0
Asian/Pacific Islander	7	1	15	10	9	15
Black	26	92	44	12	37	30
Hispanic	39	5	26	13	24	26
White	27	2	15	65	30	28
<b>Age</b>						
Under 25 Years	78	47	65	72	68	67
25 Years Old or Older	22	53	35	28	32	33

**Table 1**  
**Profile of Undergraduates**  
**Community Colleges**

	BMCC	Bronx	Hostos	KCC	LaGuardia	QCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%
<b>Gender</b>								
Male	38	37	28	41	37	41	38	39
Female	62	63	72	59	63	59	62	61
<b>Race/Ethnicity</b>								
American Indian	0	0	0	0	0	0	0	0
Asian/Pacific Islander	14	4	4	12	21	24	15	15
Black	40	42	32	33	22	28	33	30
Hispanic	31	51	60	14	39	22	31	26
White	16	3	4	41	18	25	21	28
<b>Age</b>								
Under 25 Years	61	59	55	75	64	72	66	67
25 Years Old or Older	39	41	45	25	36	28	34	33

Table 2  
**Socio-Economic Status of CUNY Undergraduates**  
 Senior Colleges

	Baruch	Brooklyn	City	Hunter	Lehman	Queens	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%
<b>Household Income</b>									
Less than \$10,000	10	13	12	14	16	7	10	12	16
\$10,000 to \$14,999	8	9	12	10	12	9	10	10	11
\$15,000 to \$19,999	8	8	10	8	11	7	8	9	8
\$20,000 to \$24,999	11	9	11	9	10	6	9	9	9
\$25,000 to \$29,999	11	7	11	9	9	6	10	9	9
\$30,000 to \$34,999	7	6	6	6	6	6	12	7	7
\$35,000 to \$39,999	6	5	3	5	7	4	4	5	5
\$40,000 to \$44,999	5	5	4	4	4	5	8	5	5
\$45,000 to \$49,999	3	6	4	3	5	6	6	5	4
\$50,000 to \$54,999	4	5	4	5	2	6	2	4	4
\$55,000 to \$59,999	3	2	3	3	4	2	2	3	2
\$60,000 to \$64,999	6	5	1	6	2	5	2	4	3
\$65,000 to \$69,999	2	1	3	2	2	2	2	2	2
\$70,000 to \$74,999	3	3	3	2	2	5	3	3	2
\$75,000 or more	12	16	14	14	7	24	10	14	11
Less than \$15,000	19	22	25	24	27	16	20	22	27
Less than \$20,000	27	30	35	31	39	23	28	30	35
Less than \$30,000	49	46	57	49	58	35	47	48	54
Less than \$40,000	62	57	66	60	71	45	64	60	66
Less than \$50,000	70	68	74	68	81	56	78	69	75
<b>Number of People Supported by Income</b>									
One	20	18	17	24	21	12	17	19	20
Two	23	17	29	24	25	16	20	22	25
Three	15	25	19	21	22	26	23	21	22
Four	25	23	20	19	16	25	22	21	20
Five or More	17	16	16	12	16	21	18	16	14
<b>Per Capita Income</b>									
\$0 to \$3,499	6	9	12	10	13	7	8	9	12
\$3,500 to \$4,999	8	5	7	6	9	3	8	6	6
\$5,000 to \$7,499	18	20	19	14	19	11	14	16	18
\$7,500 to \$10,999	11	16	11	14	13	19	19	14	14
\$11,000 to \$17,499	25	18	21	20	17	25	24	22	21
\$17,500 or more	31	32	30	35	29	35	27	32	29

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Table 2 cont'd

	Baruch	Brooklyn	City	Hunter	Lehman	Queens	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%
<b>Highest level of education...</b>									
<b>Father/Male Guardian</b>									
Post-graduate/professional degree	12	17	17	24	9	14	8	16	13
College degree	23	21	23	22	14	22	16	21	19
Some college	18	17	15	15	13	14	20	16	15
High school diploma	23	22	25	23	28	27	30	25	28
Some high school	11	12	10	5	15	13	13	10	13
8th grade or less	13	10	11	10	21	10	13	12	12
College degree or higher	35	39	39	46	23	37	24	37	32
<b>Mother/Female Guardian</b>									
Post-graduate/professional degree	12	16	13	15	7	14	7	13	11
College degree	20	21	23	32	19	22	17	23	20
Some college	17	18	19	15	18	11	20	16	17
High school diploma	26	21	25	23	23	33	31	26	28
Some high school	12	13	8	7	14	7	12	10	13
8th grade or less	14	11	12	8	18	12	13	12	13
College degree or higher	32	36	35	47	26	36	24	35	30
<b>First generation in college</b>	<b>35</b>	<b>31</b>	<b>29</b>	<b>24</b>	<b>38</b>	<b>38</b>	<b>38</b>	<b>33</b>	<b>36</b>

Table 2  
**Socio-Economic Status of CUNY Undergraduates**  
**Comprehensive Colleges**

	John Jay	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%	%
<b>Household Income</b>						
Less than \$10,000	14	19	14	12	14	16
\$10,000 to \$14,999	9	10	14	6	10	11
\$15,000 to \$19,999	7	9	8	4	7	8
\$20,000 to \$24,999	10	12	13	7	11	9
\$25,000 to \$29,999	12	13	7	6	9	9
\$30,000 to \$34,999	7	5	13	9	9	7
\$35,000 to \$39,999	7	8	7	4	6	5
\$40,000 to \$44,999	3	5	7	6	5	5
\$45,000 to \$49,999	5	5	2	6	4	4
\$50,000 to \$54,999	4	3	2	2	3	4
\$55,000 to \$59,999	3	1	2	2	2	2
\$60,000 to \$64,999	3	4	2	6	3	3
\$65,000 to \$69,999	4	1	1	3	2	2
\$70,000 to \$74,999	3	3	2	1	2	2
\$75,000 or more	10	3	7	26	13	11
Less than \$15,000	22	29	28	17	24	27
Less than \$20,000	29	38	36	21	30	35
Less than \$30,000	52	63	55	35	50	54
Less than \$40,000	66	76	75	48	65	66
Less than \$50,000	73	86	85	59	74	75
<b>Number of People Supported by Income</b>						
One	19	12	18	16	17	20
Two	27	32	24	22	25	25
Three	25	24	29	24	26	22
Four	19	19	17	23	19	20
Five or More	12	13	12	16	13	14
<b>Per Capita Income</b>						
\$0 to \$3,499	10	19	14	7	11	12
\$3,500 to \$4,999	6	5	8	3	6	6
\$5,000 to \$7,499	17	14	15	9	14	18
\$7,500 to \$10,999	14	18	16	18	16	14
\$11,000 to \$17,499	23	27	23	22	23	21
\$17,500 or more	31	18	24	40	30	29

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Table 2 cont'd

	John Jay	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%	%
<b>Highest level of education...</b>						
<b>Father/Male Guardian</b>						
Post-graduate/professional degree	7	10	7	18	11	13
College degree	15	6	15	22	16	19
Some college	20	10	18	15	17	15
High school diploma	34	35	35	26	31	28
Some high school	11	23	14	11	13	13
8th grade or less	13	15	12	8	11	12
College degree or higher	22	17	22	40	27	32
<b>Mother/Female Guardian</b>						
Post-graduate/professional degree	9	8	5	11	8	11
College degree	18	13	18	24	19	20
Some college	21	9	21	13	18	17
High school diploma	31	34	25	35	31	28
Some high school	13	17	16	12	14	13
8th grade or less	8	19	16	5	11	13
College degree or higher	27	20	22	35	27	30
<b>First generation in college</b>	<b>35</b>	<b>53</b>	<b>33</b>	<b>33</b>	<b>36</b>	<b>36</b>

Table 2  
**Socio-Economic Status of CUNY Undergraduates**  
**Community Colleges**

	BMCC	Bronx	Hostos	KCC	LaGuardia	QCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%
<b>Household Income</b>								
Less than \$10,000	17	22	31	23	24	19	21	16
\$10,000 to \$14,999	17	15	20	11	13	9	14	11
\$15,000 to \$19,999	10	8	13	7	5	9	8	8
\$20,000 to \$24,999	4	12	9	13	13	7	9	9
\$25,000 to \$29,999	10	12	6	10	6	10	10	9
\$30,000 to \$34,999	9	6	3	7	8	7	7	7
\$35,000 to \$39,999	7	8	3	4	7	2	6	5
\$40,000 to \$44,999	6	3	5	5	4	5	5	5
\$45,000 to \$49,999	4	2	2	1	3	4	3	4
\$50,000 to \$54,999	3	4	2	3	4	4	3	4
\$55,000 to \$59,999	1	2	2	1	3	4	2	2
\$60,000 to \$64,999	3	1	2	4	2	2	3	3
\$65,000 to \$69,999	1	1	2	2	1	4	2	2
\$70,000 to \$74,999	2	1	0	3	2	1	2	2
\$75,000 or more	6	2	2	7	4	12	6	11
Less than \$15,000	35	37	52	34	38	27	35	27
Less than \$20,000	45	45	64	41	43	36	44	35
Less than \$30,000	59	70	80	64	61	54	62	54
Less than \$40,000	75	83	86	75	76	63	75	66
Less than \$50,000	85	88	92	81	83	72	83	75
<b>Number of People Supported by Income</b>								
One	29	19	25	21	21	22	23	20
Two	27	31	26	26	32	26	28	25
Three	20	21	18	20	21	18	20	22
Four	17	18	15	21	14	20	18	20
Five or More	7	11	15	12	12	14	11	14
<b>Per Capita Income</b>								
\$0 to \$3,499	11	21	25	19	17	10	16	12
\$3,500 to \$4,999	6	6	10	5	5	4	6	6
\$5,000 to \$7,499	20	21	25	21	22	23	21	18
\$7,500 to \$10,999	12	12	16	13	12	16	13	14
\$11,000 to \$17,499	23	22	11	15	16	17	19	21
\$17,500 or more	27	19	13	25	28	30	25	29

Table 2 cont'd

	BMCC	Bronx	Hostos	KCC	LaGuardia	QCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%
<b>Highest level of education...</b>								
<b>Father/Male Guardian</b>								
Post-graduate/professional degree	14	9	7	10	11	10	11	13
College degree	17	13	9	18	21	19	17	19
Some college	12	9	16	11	14	12	12	15
High school diploma	30	24	23	37	28	30	30	28
Some high school	16	26	20	13	12	18	16	13
8th grade or less	12	18	25	10	14	12	13	12
College degree or higher	30	22	16	28	32	29	28	32
<b>Mother/Female Guardian</b>								
Post-graduate/professional degree	15	3	8	9	10	5	10	11
College degree	11	14	14	22	23	18	17	20
Some college	14	14	14	16	15	22	16	17
High school diploma	29	33	24	26	28	25	28	28
Some high school	18	16	20	11	10	18	15	13
8th grade or less	14	22	20	15	14	11	15	13
College degree or higher	25	16	22	31	34	24	26	30
<b>First generation in college</b>	<b>41</b>	<b>53</b>	<b>45</b>	<b>40</b>	<b>35</b>	<b>39</b>	<b>41</b>	<b>36</b>

**Table 3**  
**Family/Household Composition**  
**Senior Colleges**

	Baruch	Brooklyn	City	Hunter	Lehman	Queens	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%
<b>Marital Status</b>									
Single	88	89	82	89	79	81	81	85	84
Married/Domestic Partner	13	11	18	11	21	19	19	15	16
<b>Household Composition*</b>									
Live alone	13	8	10	13	10	6	11	10	10
Live with family members	83	88	81	77	86	92	87	84	85
Live with others	5	4	9	11	4	2	2	6	6
Live only with children under 18 yrs old	1	1	5	1	11	1	6	3	5
Live with other adults and with children under 18 yrs old	14	19	13	10	19	16	23	15	16
Live with... (multiple responses allowed)									
Parent(s)/Guardian(s)	62	66	55	56	47	64	51	58	55
Spouse or Domestic Partner	11	13	17	12	21	16	17	14	15
Child(ren), under 5 yrs old	5	5	5	3	13	6	9	6	7
Child(ren), 5-12 yrs old	5	10	9	5	14	6	11	8	9
Child(ren), 13-18 yrs old	8	12	7	6	11	10	15	9	9
Child(ren) over 18 yrs old	5	7	2	3	5	6	8	5	5
Other relatives	7	10	8	10	10	12	13	10	9
Other students	4	4	4	3	1	1		3	2
Friends, who are not students	2	1	5	5	2	1	1	3	3
Other	1	4	2	3	1	2	2	2	3

\*Students who report living with family and also others are counted as "Live with family members."

**Table 3**  
**Family/Household Composition**  
**Comprehensive Colleges**

	John Jay	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%	%
<b>Marital Status</b>						
Single	86	83	85	82	85	84
Married/Domestic Partner	14	17	15	18	15	16
<b>Household Composition*</b>						
Live alone	11	10	7	8	9	10
Live with family members	84	88	88	88	87	85
Live with others	4	2	4	5	4	6
Live only with children under 18 yrs old	3	14	7	3	6	5
Live with other adults and with children under 18 yrs old	21	24	14	15	18	16
Live with... (multiple responses allowed)						
Parent(s)/Guardian(s)	64	43	52	60	56	55
Spouse or Domestic Partner	10	13	14	17	13	15
Child(ren), under 5 yrs old	8	11	6	5	7	7
Child(ren), 5-12 yrs old	12	18	11	8	12	9
Child(ren), 13-18 yrs old	12	15	10	10	11	9
Child(ren) over 18 yrs old	6	6	7	7	6	5
Other relatives	8	13	7	6	8	9
Other students	3	1	2	1	2	2
Friends, who are not students	2	0	2	3	2	3
Other	2	4	2	3	2	3

\*Students who report living with family and also others are counted as "Live with family members."

**Table 3**  
**Family/Household Composition**  
**Community Colleges**

	BMCC	Bronx	Hostos	KCC	LaGuardia	QCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%
<b>Marital Status</b>								
Single	83	84	83	84	83	83	83	84
Married/Domestic Partner	17	16	17	16	17	17	17	16
<b>Household Composition*</b>								
Live alone	13	12	11	6	8	4	9	10
Live with family members	78	83	84	93	82	93	84	85
Live with others	9	5	4	2	10	3	6	6
Live only with children under 18 yrs old	6	8	15	6	4	5	6	5
Live with other adults and with children under 18 yrs old	15	19	18	11	16	17	16	16
Live with... (multiple responses allowed)								
Parent(s)/Guardian(s)	45	46	42	63	53	59	51	55
Spouse or Domestic Partner	18	16	15	14	16	16	16	15
Child(ren), under 5 yrs old	7	11	15	7	8	8	8	7
Child(ren), 5-12 yrs old	8	15	17	8	8	10	10	9
Child(ren), 13-18 yrs old	9	7	12	6	7	10	9	9
Child(ren) over 18 yrs old	4	4	5	4	4	6	4	5
Other relatives	7	8	9	7	7	12	8	9
Other students	1	1	1	2	3	1	1	2
Friends, who are not students	5	3	3		10	2	4	3
Other	5	3	3	3	3	3	4	3

\*Students who report living with family and also others are counted as "Live with family members."

**Table 4**  
**Reasons for Attending CUNY**  
**Senior Colleges**

	Baruch	Brooklyn	City	Hunter	Lehman	Queens	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%
<b>Reasons for attending current CUNY college:</b>									
<b>(multiple responses allowed)</b>									
This college has programs/majors of interest to me	69	63	76	59	65	58	58	64	62
This college is affordable	67	68	66	72	57	69	50	66	56
This college is close/convenient to my home	36	56	31	33	56	54	56	45	42
This college has a very good academic reputation	65	49	42	49	25	55	14	46	31
This college is close/convenient to my work	13	13	10	15	16	16	17	14	14
This college offered financial assistance	15	16	16	17	16	12	15	15	13
Relatives wanted me to come here	7	12	7	8	4	10	8	8	7
This college is the only school that accepted me	3	7	5	3	4	2	5	4	7
Graduates get good jobs	21	4	4	3	2	6	2	7	6
This college has a good reputation for its social activities	5	6	6	7	6	5	4	6	6
This college was recommended by high school counselor	7	6	4	7	1	5	3	5	5
This college is the right size for me	5	5	7	4	6	5	8	5	4
Graduates gain admission to top schools	5	3	5	5	2	4	2	4	4
This college was recommended by teacher	4	6	5	2	3	7	2	4	3
This college was recommended by private college counselor	1	2	1	1	0	0	1	1	1
<b>Sources of information about this college:</b>									
<b>(multiple responses allowed)</b>									
Friend	37	26	24	34	27	24	19	28	28
College's website	30	31	37	30	29	30	21	30	28
Family member	31	31	23	28	21	33	28	28	26
Visit to the campus	25	26	24	22	31	26	27	25	22
College's admission's office	11	10	13	11	9	14	20	12	14
College guide (e.g. US News, Peterson's)	19	12	18	15	12	15	10	15	12
High school counselor	18	11	13	15	11	11	9	13	12
High school teacher	9	9	7	7	3	6	0	6	5
Private counselor	4	3	4	1	1	2	3	3	3

**Table 4**  
**Reasons for Attending CUNY**  
**Comprehensive Colleges**

	John Jay	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%	%
<b>Reasons for attending current CUNY college:</b>						
<b>(multiple responses allowed)</b>						
This college has programs/majors of interest to me	83	62	76	50	69	62
This college is affordable	43	38	41	59	46	56
This college is close/convenient to my home	22	60	30	61	40	42
This college has a very good academic reputation	42	17	18	18	25	31
This college is close/convenient to my work	12	24	10	16	14	14
This college offered financial assistance	16	8	7	12	11	13
Relatives wanted me to come here	6	11	4	9	7	7
This college is the only school that accepted me	5	7	6	6	6	7
Graduates get good jobs	12	3	7	6	8	6
This college has a good reputation for its social activities	7	10	1	8	6	6
This college was recommended by high school counselor	6	2	3	8	5	5
This college is the right size for me	3	4	0	6	3	4
Graduates gain admission to top schools	7	4	1	2	3	4
This college was recommended by teacher	3	2	4	3	3	3
This college was recommended by private college counselor	0	1	1	1	1	1
<b>Sources of information about this college:</b>						
<b>(multiple responses allowed)</b>						
Friend	28	28	21	23	25	28
College's website	35	20	29	22	28	28
Family member	19	27	18	33	24	26
Visit to the campus	18	17	17	27	20	22
College's admission's office	10	19	12	13	13	14
College guide (e.g. US News, Peterson's)	14	9	15	11	12	12
High school counselor	22	4	13	12	15	12
High school teacher	7	2	7	5	6	5
Private counselor	2	4	3	2	2	3

**Table 4**  
**Reasons for Attending CUNY**  
**Community Colleges**

	BMCC	Bronx	Hostos	KCC	LaGuardia	QCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%
<b>Reasons for attending current CUNY college:</b>								
<b>(multiple responses allowed)</b>								
This college has programs/majors of interest to me	55	53	50	58	62	51	55	62
This college is affordable	53	44	33	55	52	51	50	56
This college is close/convenient to my home	25	49	47	44	46	45	40	42
This college has a very good academic reputation	14	15	9	19	19	19	16	31
This college is close/convenient to my work	17	12	8	11	14	14	14	14
This college offered financial assistance	9	13	11	16	7	13	11	13
Relatives wanted me to come here	6	10	8	4	7	7	7	7
This college is the only school that accepted me	13	13	7	9	7	9	10	7
Graduates get good jobs	6	4	4	4	5	7	5	6
This college has a good reputation for its social activities	3	6	5	8	8	5	6	6
This college was recommended by high school counselor	2	3	3	6	4	3	3	5
This college is the right size for me	2	4	5	3	6	6	4	4
Graduates gain admission to top schools	3	3	1	4	3	6	4	4
This college was recommended by teacher	1	1	3	2	1	1	1	3
This college was recommended by private college counselor	3	1	0	1	0	0	1	1
<b>Sources of information about this college:</b>								
<b>(multiple responses allowed)</b>								
Friend	33	29	27	32	31	26	31	28
College's website	34	19	16	19	32	25	27	28
Family member	20	26	26	23	23	28	24	26
Visit to the campus	19	19	19	25	19	18	20	22
College's admission's office	13	15	17	24	12	18	16	14
College guide (e.g. US News, Peterson's)	10	9	9	6	8	9	9	12
High school counselor	8	8	4	12	7	10	9	12
High school teacher	3	4	1	5	1	3	3	5
Private counselor	5	3	5	5	2	4	4	3

Table 5  
Use of Time (full-time students)  
Senior Colleges

	Baruch	Brooklyn	City	Hunter	Lehman	Queens	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%
<b>Preparing for class</b>									
0 hours per week	1	0	0	1	1	0	2	0	1
1 to 5 hours per week	38	29	28	35	46	36	35	35	42
6 to 10 hours per week	33	45	31	33	31	32	32	34	33
11 to 20 hours per week	24	22	24	22	17	26	23	23	19
Over 20 hours per week	4	4	17	9	5	6	8	8	6
<b>Attending classes/labs</b>									
0 hours per week	0	1	0	0	1	0	2	0	0
1 to 5 hours per week	5	5	8	6	9	4	6	6	10
6 to 10 hours per week	26	20	23	15	21	21	23	21	20
11 to 20 hours per week	58	65	58	69	53	58	58	61	57
Over 20 hours per week	10	9	11	11	15	17	12	12	12
<b>Doing coursework online</b>									
0 hours per week	2	14	10	9	14	11	16	10	13
1 to 5 hours per week	74	68	63	73	63	69	53	68	66
6 to 10 hours per week	19	15	20	11	19	14	23	17	16
11 to 20 hours per week	5	3	6	5	2	5	6	5	4
Over 20 hours per week	1	0	2	1	1	0	2	1	1
<b>Participating in activities on campus, outside of class</b>									
0 hours per week	51	69	56	74	73	59	64	63	67
1 to 5 hours per week	36	25	35	17	13	30	28	27	25
6 to 10 hours per week	10	4	3	5	11	8	6	7	5
11 to 20 hours per week	3	1	4	4	1	2	2	3	2
Over 20 hours per week	1	1	2	1	1	1	0	1	1

Table continued on next page

Table 5 cont'd

	Baruch	Brooklyn	City	Hunter	Lehman	Queens	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%
<b>Providing care for other people</b>									
0 hours per week	43	39	36	35	35	37	27	37	37
1 to 5 hours per week	29	29	33	31	21	34	26	30	29
6 to 10 hours per week	15	12	13	17	14	17	19	15	14
11 to 20 hours per week	6	9	10	5	11	6	6	7	7
Over 20 hours per week	7	11	7	13	19	6	21	11	12
<b>Traveling to and from campus</b>									
0 hours per week	7	4	7	2	1	5	10	5	7
1 to 5 hours per week	29	56	32	45	62	55	48	45	47
6 to 10 hours per week	48	33	33	32	30	36	29	36	33
11 to 20 hours per week	16	6	22	19	2	4	8	12	11
Over 20 hours per week	0	1	6	2	5	0	5	2	2
<b>Doing volunteer work</b>									
0 hours per week	67	66	73	76	70	70	70	70	72
1 to 5 hours per week	28	26	25	18	23	28	22	25	22
6 to 10 hours per week	2	4	3	5	4	1	6	3	3
11 to 20 hours per week	3	3	0	1	1	1	2	1	1
Over 20 hours per week	0	1	0	1	2	1	0	0	1
<b>Working for pay</b>									
0 hours per week	29	36	35	29	38	34	36	33	35
1 to 20 hours per week	33	37	35	44	25	34	22	35	31
21 to 34 hours per week	26	14	20	18	15	22	25	20	20
35 or more hours per week	12	13	11	8	21	10	17	12	14

Table 5  
Use of Time (full-time students)  
Comprehensive Colleges

	John Jay	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%	%
<b>Preparing for class</b>						
0 hours per week	0	0	0	2	1	1
1 to 5 hours per week	45	40	48	49	46	42
6 to 10 hours per week	31	38	29	26	30	33
11 to 20 hours per week	18	12	16	18	17	19
Over 20 hours per week	5	10	6	4	6	6
<b>Attending classes/labs</b>						
0 hours per week	1	0	1	0	1	0
1 to 5 hours per week	8	15	12	6	9	10
6 to 10 hours per week	31	23	29	13	24	20
11 to 20 hours per week	52	52	44	68	55	57
Over 20 hours per week	7	10	15	14	11	12
<b>Doing coursework online</b>						
0 hours per week	10	13	13	15	12	13
1 to 5 hours per week	67	55	68	70	66	66
6 to 10 hours per week	18	25	11	12	16	16
11 to 20 hours per week	4	6	7	2	4	4
Over 20 hours per week	1	2	1	1	1	1
<b>Participating in activities on campus, outside of class</b>						
0 hours per week	76	55	76	66	70	67
1 to 5 hours per week	16	35	18	27	22	25
6 to 10 hours per week	3	4	4	3	3	5
11 to 20 hours per week	3	4	2	3	3	2
Over 20 hours per week	2	2	0	2	1	1

Table continued on next page

Table 5 cont'd

	John Jay	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%	%
<b>Providing care for other people</b>						
0 hours per week	37	21	36	46	37	37
1 to 5 hours per week	31	19	28	27	28	29
6 to 10 hours per week	12	17	13	14	14	14
11 to 20 hours per week	6	10	8	5	7	7
Over 20 hours per week	14	33	15	7	15	12
<b>Traveling to and from campus</b>						
0 hours per week	3	6	10	7	6	7
1 to 5 hours per week	36	65	53	65	52	47
6 to 10 hours per week	49	19	27	14	30	33
11 to 20 hours per week	10	6	8	12	10	11
Over 20 hours per week	2	6	1	3	3	2
<b>Doing volunteer work</b>						
0 hours per week	73	61	77	77	73	72
1 to 5 hours per week	20	30	18	17	20	22
6 to 10 hours per week	4	6	5	2	4	3
11 to 20 hours per week	3	4	0	2	2	1
Over 20 hours per week	1	0	0	2	1	1
<b>Working for pay</b>						
0 hours per week	30	40	40	26	33	35
1 to 20 hours per week	20	23	30	37	28	31
21 to 34 hours per week	25	15	18	26	23	20
35 or more hours per week	25	21	12	11	18	14

Table 5  
Use of Time (full-time students)  
Community Colleges

	BMCC	Bronx	Hostos	KCC	LaGuardia	OCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%
<b>Preparing for class</b>								
0 hours per week	2	1	0	1	0	1	1	1
1 to 5 hours per week	54	43	48	48	38	44	48	42
6 to 10 hours per week	30	33	30	31	38	37	32	33
11 to 20 hours per week	10	16	15	15	18	15	14	19
Over 20 hours per week	4	7	7	5	6	3	5	6
<b>Attending classes/labs</b>								
0 hours per week	0	1	2	1	1	0	1	0
1 to 5 hours per week	17	15	22	19	21	14	17	10
6 to 10 hours per week	12	22	22	12	14	13	15	20
11 to 20 hours per week	58	51	37	56	53	58	54	57
Over 20 hours per week	13	11	17	12	10	14	13	12
<b>Doing coursework online</b>								
0 hours per week	21	23	23	21	11	14	19	13
1 to 5 hours per week	57	62	56	66	67	71	63	66
6 to 10 hours per week	18	11	16	10	21	9	14	16
11 to 20 hours per week	3	4	2	2	1	6	3	4
Over 20 hours per week	1	0	2	2	0	0	1	1
<b>Participating in activities on campus, outside of class</b>								
0 hours per week	65	75	75	76	73	61	70	67
1 to 5 hours per week	29	19	18	20	22	30	24	25
6 to 10 hours per week	5	4	7	4	5	6	5	5
11 to 20 hours per week	1	0	0	0	0	0	0	2
Over 20 hours per week	0	3	0	0	0	4	1	1

Table continued on next page

Table 5 cont'd

	BMCC	Bronx	Hostos	KCC	LaGuardia	OCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%
<b>Providing care for other people</b>								
0 hours per week	45	29	36	36	32	36	37	37
1 to 5 hours per week	26	32	20	35	34	33	30	29
6 to 10 hours per week	11	17	14	7	9	17	12	14
11 to 20 hours per week	8	11	11	7	8	7	8	7
Over 20 hours per week	11	11	18	15	17	7	12	12
<b>Traveling to and from campus</b>								
0 hours per week	15	13	17	5	18	7	12	7
1 to 5 hours per week	32	59	52	45	51	53	46	47
6 to 10 hours per week	42	20	22	35	22	25	31	33
11 to 20 hours per week	11	6	4	13	8	13	10	11
Over 20 hours per week	1	3	4	2	1	2	2	2
<b>Doing volunteer work</b>								
0 hours per week	69	79	76	82	81	67	74	72
1 to 5 hours per week	28	17	19	15	17	25	21	22
6 to 10 hours per week	3	0	2	2	3	8	3	3
11 to 20 hours per week	0	3	0	2	0	0	1	1
Over 20 hours per week	1	1	2	0	0	0	1	1
<b>Working for pay</b>								
0 hours per week	37	42	42	37	47	34	39	35
1 to 20 hours per week	32	24	29	28	25	33	29	31
21 to 34 hours per week	11	17	11	28	15	23	18	20
35 or more hours per week	20	17	18	7	14	10	14	14

Table 6  
Use of Technology  
Senior Colleges

	Baruch	Brooklyn	City	Hunter	Lehman	Queens	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%
<b>Have a computer at home</b>									
No	2	4	3	3	6	2	8	4	7
Yes	98	96	97	97	94	98	92	96	93
Yes, with no internet connection	5	6	11	8	12	7	9	8	10
Yes, with dial-up internet connection	18	25	21	20	22	20	28	21	21
Yes, with cable/DSL internet connection	74	65	64	68	60	71	55	67	62
<b>Taken a course that has made use of the Blackboard™ environment</b>									
	94	38	54	80	54	62	40	65	54
<b>Frequency of computer use</b>									
Used Blackboard™ for a course									
Very Often	46	7	16	23	20	15	11	22	15
Often	33	8	15	34	17	24	15	23	18
Occasionally	18	29	31	30	24	29	21	26	25
Never	4	55	38	13	39	31	54	29	42
Looked at course webpage without using Blackboard™									
Very Often	8	10	11	3	9	6	5	7	7
Often	16	21	14	20	14	15	11	16	14
Occasionally	25	34	30	34	28	32	32	31	32
Never	51	35	45	43	48	47	52	45	47
Used a computer in a computer lab									
Very Often	43	33	35	31	27	26	26	33	30
Often	29	25	28	18	21	24	20	24	23
Occasionally	22	23	25	33	35	26	35	28	29
Never	6	19	11	18	16	24	19	16	18
Used a computer during a class									
Very Often	7	3	6	4	6	4	6	5	7
Often	12	13	15	9	9	10	9	11	12
Occasionally	25	25	26	22	29	23	22	24	26
Never	56	59	54	64	56	63	63	59	56
Used a computer at school to do an assignment for school									
Very Often	30	29	26	22	23	19	24	25	24
Often	30	23	26	21	26	26	21	25	22
Occasionally	29	32	30	34	32	29	36	31	32
Never	10	16	17	22	19	28	20	19	22

Table continued on next page

Table 6 cont'd

	Baruch	Brooklyn	City	Hunter	Lehman	Queens	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%
Used a computer at home to do an assignment for school									
Very Often	61	62	56	59	56	56	55	58	52
Often	25	23	27	26	26	30	26	26	26
Occasionally	11	10	11	10	9	10	9	10	12
Never	2	5	6	5	9	3	9	5	10
Found information about registration, testing or other college-related information online									
Very Often	36	28	31	33	30	27	25	31	28
Often	44	38	41	35	39	35	32	38	36
Occasionally	18	30	24	27	27	31	30	26	29
Never	2	4	4	6	5	7	13	5	7
Searched online for information for a class assignment									
Very Often	31	25	26	27	27	20	25	26	24
Often	37	32	34	30	33	30	32	33	30
Occasionally	30	29	28	32	30	33	20	30	28
Never	2	13	12	11	11	16	23	11	17
Participated in an online class discussion									
Very Often	6	1	1	2	6	3	3	3	4
Often	9	2	3	7	8	5	6	6	6
Occasionally	27	15	8	20	19	11	12	17	15
Never	59	82	88	71	67	81	79	74	75
Handed in an assignment using e-mail									
Very Often	7	14	13	6	12	6	7	9	8
Often	16	16	13	13	18	17	18	16	13
Occasionally	53	41	41	44	38	39	34	43	36
Never	24	29	33	37	31	37	41	32	44
Communicated with a classmate about an assignment using e-mail									
Very Often	21	14	21	14	13	16	12	16	12
Often	21	23	23	26	22	22	18	22	19
Occasionally	46	39	40	40	31	40	33	39	37
Never	13	24	15	21	34	23	37	22	33
Communicated with a professor using e-mail									
Very Often	16	12	18	17	13	16	9	15	12
Often	31	36	27	26	32	27	26	29	24
Occasionally	48	43	45	50	40	43	39	45	42
Never	6	9	11	7	14	13	26	11	22

Table continued on next page

Table 6 cont'd

	Baruch	Brooklyn	City	Hunter	Lehman	Queens	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%
<b>My course work requires that I use computers for more than just word processing</b>									
Strongly Agree	35	27	44	30	30	30	28	32	30
Agree	51	53	41	47	47	50	55	49	48
Disagree	13	16	13	22	21	18	14	17	18
Strongly Disagree	0	4	3	2	2	2	3	2	3
<b>Computer technology is a high priority at my college</b>									
Strongly Agree	44	28	31	22	26	21	23	28	27
Agree	49	57	50	59	52	56	46	53	55
Disagree	6	13	17	17	20	22	27	16	16
Strongly Disagree	0	2	2	2	2	1	3	2	2
<b>Computer technology has made it easier to obtain course information</b>									
Strongly Agree	58	42	43	40	41	33	35	42	42
Agree	40	52	50	54	50	59	55	51	52
Disagree	2	6	6	5	9	9	8	6	6
Strongly Disagree	0	0	1	0	0	1	2	0	1

**Table 6**  
**Use of Technology**  
**Comprehensive Colleges**

	John Jay	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%	%
<b>Have a computer at home</b>						
No	4	11	7	4	6	7
Yes	96	89	93	96	94	93
Yes, with no internet connection	9	16	14	14	12	10
Yes, with dial-up internet connection	23	28	18	18	21	21
Yes, with cable/DSL internet connection	64	45	61	65	61	62
<b>Taken a course that has made use of the Blackboard™ environment</b>	60	42	54	47	53	54
<b>Frequency of computer use</b>						
<b>Used Blackboard™ for a course</b>						
Very Often	11	12	15	11	12	15
Often	18	14	17	13	16	18
Occasionally	33	22	28	27	28	25
Never	38	52	40	49	44	42
<b>Looked at course webpage without using Blackboard™</b>						
Very Often	7	6	8	5	7	7
Often	10	14	16	10	12	14
Occasionally	32	29	35	29	31	32
Never	50	51	42	56	50	47
<b>Used a computer in a computer lab</b>						
Very Often	30	31	26	26	28	30
Often	25	21	24	19	23	23
Occasionally	23	30	31	27	27	29
Never	22	19	19	28	22	18
<b>Used a computer during a class</b>						
Very Often	4	9	12	4	7	7
Often	7	13	17	8	11	12
Occasionally	19	21	27	26	23	26
Never	70	58	44	62	59	56
<b>Used a computer at school to do an assignment for school</b>						
Very Often	24	23	26	19	23	24
Often	17	22	21	16	18	22
Occasionally	32	33	34	37	34	32
Never	27	22	18	28	24	22

Table continued on next page

Table 6 cont'd

	John Jay	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%	%
Used a computer at home to do an assignment for school						
Very Often	66	48	49	54	56	52
Often	20	27	32	25	26	26
Occasionally	8	13	9	16	11	12
Never	6	13	10	5	8	10
Found information about registration, testing or other college-related information online						
Very Often	32	25	28	23	28	28
Often	39	30	29	38	35	36
Occasionally	25	36	36	31	31	29
Never	4	10	7	8	7	7
Searched online for information for a class assignment						
Very Often	30	28	26	20	26	24
Often	33	30	30	30	31	30
Occasionally	23	23	26	28	25	28
Never	14	18	18	22	18	17
Participated in an online class discussion						
Very Often	6	4	6	4	5	4
Often	4	5	5	5	5	6
Occasionally	13	18	22	10	15	15
Never	77	73	67	82	75	75
Handed in an assignment using e-mail						
Very Often	5	7	6	3	5	8
Often	12	14	14	9	12	13
Occasionally	34	28	31	41	34	36
Never	48	51	49	47	49	44
Communicated with a classmate about an assignment using e-mail						
Very Often	13	15	13	8	12	12
Often	15	21	19	18	18	19
Occasionally	37	33	33	39	36	37
Never	35	31	36	34	34	33
Communicated with a professor using e-mail						
Very Often	17	10	9	11	12	12
Often	20	14	22	23	21	24
Occasionally	45	49	40	40	42	42
Never	19	27	29	26	25	22

Table continued on next page

Table 6 cont'd

	John Jay	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%	%
<b>My course work requires that I use computers for more than just word processing</b>						
Strongly Agree	42	35	40	30	37	30
Agree	41	43	46	45	44	48
Disagree	15	18	12	21	16	18
Strongly Disagree	2	4	3	5	3	3
<b>Computer technology is a high priority at my college</b>						
Strongly Agree	34	33	35	27	32	27
Agree	51	51	57	55	54	55
Disagree	16	12	7	15	13	16
Strongly Disagree	1	4	1	2	1	2
<b>Computer technology has made it easier to obtain course information</b>						
Strongly Agree	45	46	37	41	42	42
Agree	46	48	56	51	51	52
Disagree	7	5	4	7	6	6
Strongly Disagree	2	1	2	1	2	1

Table 6  
Use of Technology  
Community Colleges

	BMCC	Bronx	Hostos	KCC	LaGuardia	QCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%
<b>Have a computer at home</b>								
No	16	15	18	8	8	4	11	7
Yes	84	85	82	92	92	96	89	93
Yes, with no internet connection	11	13	12	11	11	10	11	10
Yes, with dial-up internet connection	15	26	26	27	21	22	21	21
Yes, with cable/DSL internet connection	59	46	44	54	60	64	56	62
<b>Taken a course that has made use of the Blackboard™ environment</b>								
	35	41	48	33	59	51	43	54
<b>Frequency of computer use</b>								
<b>Used Blackboard™ for a course</b>								
Very Often	8	10	17	3	15	10	10	15
Often	12	12	19	10	25	16	15	18
Occasionally	15	20	17	26	27	19	21	25
Never	64	58	46	61	34	54	55	42
<b>Looked at course webpage without using Blackboard™</b>								
Very Often	7	4	8	5	4	6	6	7
Often	12	10	19	16	13	12	13	14
Occasionally	34	32	27	32	44	25	33	32
Never	47	55	47	47	39	57	48	47
<b>Used a computer in a computer lab</b>								
Very Often	28	39	34	24	31	21	29	30
Often	19	17	31	19	29	29	23	23
Occasionally	32	31	25	39	25	27	31	29
Never	20	13	9	18	15	23	18	18
<b>Used a computer during a class</b>								
Very Often	9	9	6	3	11	10	8	7
Often	9	12	9	13	27	8	13	12
Occasionally	31	29	26	24	31	24	28	26
Never	51	50	58	60	32	58	50	56
<b>Used a computer at school to do an assignment for school</b>								
Very Often	21	27	30	18	26	19	22	24
Often	20	21	23	18	26	18	21	22
Occasionally	33	33	29	36	27	35	32	32
Never	26	19	18	28	21	28	24	22

Table continued on next page

Table 6 cont'd

	BMCC	Bronx	Hostos	KCC	LaGuardia	QCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%
Used a computer at home to do an assignment for school								
Very Often	46	48	37	44	43	41	44	52
Often	18	22	22	32	27	38	26	26
Occasionally	17	13	18	13	17	9	15	12
Never	19	17	22	12	13	12	16	10
Found information about registration, testing or other college-related information online								
Very Often	36	20	20	25	19	25	26	28
Often	31	35	30	35	36	37	34	36
Occasionally	26	32	34	29	36	27	30	29
Never	8	14	16	10	10	12	10	7
Searched online for information for a class assignment								
Very Often	23	20	25	20	21	19	21	24
Often	26	24	32	27	30	26	27	30
Occasionally	28	31	24	26	29	26	28	28
Never	23	24	19	27	20	29	24	17
Participated in an online class discussion								
Very Often	3	3	8	2	4	4	3	4
Often	4	4	13	6	13	6	7	6
Occasionally	12	11	16	12	27	7	14	15
Never	81	82	63	80	55	83	76	75
Handed in an assignment using e-mail								
Very Often	10	5	14	4	8	4	7	8
Often	12	9	15	11	10	10	11	13
Occasionally	26	28	33	26	33	32	29	36
Never	53	58	38	59	49	54	53	44
Communicated with a classmate about an assignment using e-mail								
Very Often	12	7	9	5	7	7	8	12
Often	18	17	19	10	12	13	15	19
Occasionally	32	30	33	35	40	34	34	37
Never	39	46	39	51	42	46	43	33
Communicated with a professor using e-mail								
Very Often	9	11	11	1	5	8	7	12
Often	25	14	23	16	17	18	19	24
Occasionally	35	38	33	41	43	42	39	42
Never	31	37	33	42	35	32	35	22

Table continued on next page

Table 6 cont'd

	BMCC	Bronx	Hostos	KCC	LaGuardia	QCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%
<b>My course work requires that I use computers for more than just word processing</b>								
Strongly Agree	27	26	28	22	22	20	24	30
Agree	45	46	49	57	55	57	51	48
Disagree	24	21	21	19	20	18	21	18
Strongly Disagree	5	6	1	3	2	4	4	3
<b>Computer technology is a high priority at my college</b>								
Strongly Agree	23	22	25	24	24	22	23	27
Agree	58	59	49	52	61	60	57	55
Disagree	16	16	22	22	13	16	17	16
Strongly Disagree	3	4	3	2	2	1	2	2
<b>Computer technology has made it easier to obtain course information</b>								
Strongly Agree	44	42	36	38	35	42	41	42
Agree	50	49	55	57	57	52	53	52
Disagree	4	8	6	4	6	5	5	6
Strongly Disagree	2	1	3	0	1	0	1	1

Table 7  
Availability of Courses  
Senior Colleges

	Baruch	Brooklyn	City	Hunter	Lehman	Queens	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%
Generally, courses are offered at times when I can take them.									
Strongly Agree	14	14	14	10	21	14	16	14	19
Agree	67	61	62	58	53	61	55	60	60
Disagree	15	18	18	25	20	21	25	20	17
Strongly Disagree	4	7	7	7	6	4	4	6	5
I would like this college to offer more courses in the evening.									
Strongly Agree	20	20	26	23	27	24	29	24	23
Agree	37	43	44	38	37	36	45	39	41
Disagree	38	31	24	34	28	32	21	31	31
Strongly Disagree	5	7	6	5	7	7	4	6	5
I would like this college to offer more courses on the weekend.									
Strongly Agree	19	17	22	13	25	15	25	18	17
Agree	31	38	33	34	36	35	40	35	38
Disagree	41	38	35	43	33	40	29	38	36
Strongly Disagree	9	8	11	10	6	10	5	9	9
I would like this college to offer more courses online.									
Strongly Agree	19	22	19	20	27	16	18	20	20
Agree	30	40	42	35	39	39	47	38	40
Disagree	39	27	27	35	28	34	26	32	31
Strongly Disagree	12	11	11	10	6	11	9	10	10
I was able to register for every course I wanted to take	55	63	66	52	63	64	63	60	67
I was not able to register for one or more courses	45	37	34	48	37	36	37	40	33
I could not register for... (multiple responses allowed)									
A course that would have satisfied a "Gen Ed" (distribution or core) requirement	17	12	10	26	9	10	13	15	10
A course required to enter my major	17	6	10	13	8	9	12	11	9
A course required for my major, itself	14	24	21	24	17	20	16	20	17
An elective course	10	8	5	10	7	10	8	9	6

Table continued on next page

Table 7 cont'd

	Baruch	Brooklyn	City	Hunter	Lehman	Queens	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%
I was not able to register for the course because...*									
No seats were available at any time	53	56	37	53	59	43	33	49	45
Seats were available but not when I could take the class	34	27	52	40	32	44	47	38	40
Seats were available but not when I wanted to take the class	13	17	11	7	10	13	20	12	15

\*If more than one course was selected in the preceding item, respondents were asked to answer this question for the first type of course selected.

**Table 7**  
**Availability of Courses**  
**Comprehensive Colleges**

	John Jay	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%	%
Generally, courses are offered at times when I can take them.						
Strongly Agree	25	23	18	15	20	19
Agree	54	54	66	57	59	60
Disagree	16	17	12	19	16	17
Strongly Disagree	4	5	4	9	5	5
I would like this college to offer more courses in the evening.						
Strongly Agree	18	30	21	22	22	23
Agree	34	44	45	41	40	41
Disagree	39	23	29	33	32	31
Strongly Disagree	10	4	5	4	6	5
I would like this college to offer more courses on the weekend.						
Strongly Agree	17	26	15	15	17	17
Agree	36	38	48	35	39	38
Disagree	39	26	29	42	35	36
Strongly Disagree	9	10	7	8	8	9
I would like this college to offer more courses online.						
Strongly Agree	24	28	19	22	23	20
Agree	37	40	38	36	37	40
Disagree	27	24	33	34	30	31
Strongly Disagree	13	8	10	8	10	10
I was able to register for every course I wanted to take	70	75	70	68	70	67
I was not able to register for one or more courses	30	25	30	33	30	33
I could not register for... (multiple responses allowed)						
A course that would have satisfied a "Gen Ed" (distribution or core) requirement	9	6	6	11	8	10
A course required to enter my major	5	8	7	8	7	9
A course required for my major, itself	17	18	19	13	17	17
An elective course	5	3	2	5	4	6

Table continued on next page

Table 7 cont'd

	John Jay	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%	%
I was not able to register for the course because...*						
No seats were available at any time	43	29	33	56	43	45
Seats were available but not when I could take the class	43	41	56	38	45	40
Seats were available but not when I wanted to take the class	14	29	10	6	12	15

\*If more than one course was selected in the preceding item, respondents were asked to answer this question for the first type of course selected.

**Table 7**  
**Availability of Courses**  
**Community Colleges**

	BMCC	Bronx	Hostos	KCC	LaGuardia	QCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%
Generally, courses are offered at times when I can take them.								
Strongly Agree	23	23	22	25	21	21	22	19
Agree	60	58	54	63	58	62	60	60
Disagree	13	13	18	10	19	13	14	17
Strongly Disagree	4	6	6	2	3	4	4	5
I would like this college to offer more courses in the evening.								
Strongly Agree	25	25	27	22	19	20	23	23
Agree	41	47	52	40	47	38	43	41
Disagree	29	22	18	35	30	37	30	31
Strongly Disagree	5	6	3	3	4	5	4	5
I would like this college to offer more courses on the weekend.								
Strongly Agree	17	17	21	15	14	12	16	17
Agree	41	46	45	41	42	33	41	38
Disagree	32	28	30	37	36	44	35	36
Strongly Disagree	10	9	3	7	8	11	9	9
I would like this college to offer more courses online.								
Strongly Agree	16	20	15	18	16	18	17	20
Agree	48	41	48	43	39	38	43	40
Disagree	27	28	26	36	36	34	31	31
Strongly Disagree	9	10	11	4	9	10	9	10
I was able to register for every course I wanted to take	73	75	75	77	65	72	73	67
I was not able to register for one or more courses	27	25	25	23	35	28	27	33
I could not register for... (multiple responses allowed)								
A course that would have satisfied a "Gen Ed" (distribution or core) requirement	4	5	5	6	6	6	5	10
A course required to enter my major	9	8	12	5	12	10	9	9
A course required for my major, itself	12	13	13	10	21	11	13	17
An elective course	5	1	3	4	7	2	4	6

Table continued on next page

Table 7 cont'd

	BMCC	Bronx	Hostos	KCC	LaGuardia	QCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%
I was not able to register for the course because...*								
No seats were available at any time	41	44	40	26	38	41	39	45
Seats were available but not when I could take the class	37	35	47	49	43	30	39	40
Seats were available but not when I wanted to take the class	21	21	13	26	18	30	22	15

\*If more than one course was selected in the preceding item, respondents were asked to answer this question for the first type of course selected.

Table 8  
College Expectations and Experiences at CUNY  
Senior Colleges

	Baruch	Brooklyn	City	Hunter	Lehman	Queens	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%
<b>My college encourages students to attend full-time</b>									
Strongly Agree	22	19	22	16	22	18	23	20	21
Agree	55	57	54	50	42	54	47	52	52
Disagree	21	22	21	32	30	27	26	26	24
Strongly Disagree	2	2	3	2	5	1	4	3	3
<b>My college expects me to write well</b>									
Strongly Agree	43	37	37	33	42	38	47	39	39
Agree	55	59	58	61	50	58	49	57	56
Disagree	2	3	5	6	6	4	4	4	5
Strongly Disagree	0	1	1	1	1	0	0	1	1
<b>My college encourages me to learn about more than just my major</b>									
Strongly Agree	37	40	28	29	30	32	32	33	30
Agree	54	49	54	56	53	58	52	54	53
Disagree	9	10	15	13	15	10	13	12	16
Strongly Disagree	0	1	3	2	2	0	3	1	2
<b>My courses provide opportunities to consider new perspectives</b>									
Strongly Agree	23	23	22	18	19	24	21	22	20
Agree	63	59	55	64	56	60	59	60	62
Disagree	14	15	20	14	23	15	17	16	16
Strongly Disagree	1	3	3	3	2	1	3	2	2
<b>My college encourages participation in campus activities</b>									
Strongly Agree	15	14	16	8	14	19	19	15	16
Agree	52	49	47	54	45	47	54	50	52
Disagree	30	32	30	30	32	30	19	30	28
Strongly Disagree	3	5	7	8	10	4	8	6	5

Table continued on next page

Table 8 cont'd

	Baruch	Brooklyn	City	Hunter	Lehman	Queens	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%
<b>My college clearly communicates degree requirements</b>									
Strongly Agree	27	24	25	15	37	28	24	25	28
Agree	54	48	50	49	45	48	51	49	50
Disagree	14	20	21	26	14	19	21	19	17
Strongly Disagree	4	8	4	10	3	6	4	6	6
<b>My college has high academic standards</b>									
Strongly Agree	39	30	28	19	27	29	18	28	24
Agree	55	59	59	61	58	62	61	59	61
Disagree	6	9	12	16	11	9	18	11	13
Strongly Disagree	0	3	1	4	4	0	3	2	3
<b>How satisfied are you with the quality of feedback from faculty</b>									
Very Satisfied	11	6	16	11	21	18	14	13	14
Satisfied	70	67	61	68	60	64	63	66	64
Dissatisfied	17	21	17	18	14	17	18	17	17
Very Dissatisfied	3	6	6	3	5	2	5	4	5

**Table 8**  
**College Expectations and Experiences at CUNY**  
**Comprehensive Colleges**

	John Jay	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%	%
<b>My college encourages students to attend full-time</b>						
Strongly Agree	23	28	20	20	22	21
Agree	50	46	54	56	52	52
Disagree	24	24	24	22	23	24
Strongly Disagree	4	3	2	2	3	3
<b>My college expects me to write well</b>						
Strongly Agree	54	51	37	35	44	39
Agree	42	46	59	61	53	56
Disagree	3	2	3	4	3	5
Strongly Disagree	1	0	1	0	0	1
<b>My college encourages me to learn about more than just my major</b>						
Strongly Agree	38	41	25	28	32	30
Agree	45	48	52	50	49	53
Disagree	15	10	20	19	17	16
Strongly Disagree	2	1	2	3	2	2
<b>My courses provide opportunities to consider new perspectives</b>						
Strongly Agree	32	32	16	18	24	20
Agree	55	55	68	63	61	62
Disagree	12	13	12	17	14	16
Strongly Disagree	2	0	3	1	2	2
<b>My college encourages participation in campus activities</b>						
Strongly Agree	17	27	16	16	18	16
Agree	44	54	61	55	53	52
Disagree	32	17	20	24	24	28
Strongly Disagree	6	3	4	5	5	5

Table continued on next page

Table 8 cont'd

	John Jay	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%	%
<b>My college clearly communicates degree requirements</b>						
Strongly Agree	39	35	30	26	32	28
Agree	42	46	56	47	48	50
Disagree	13	14	11	16	13	17
Strongly Disagree	6	5	3	12	6	6
<b>My college has high academic standards</b>						
Strongly Agree	28	36	20	23	25	24
Agree	60	51	66	63	61	61
Disagree	9	13	10	13	11	13
Strongly Disagree	3	0	4	1	2	3
<b>How satisfied are you with the quality of feedback from faculty</b>						
Very Satisfied	16	24	16	15	17	14
Satisfied	65	51	66	62	63	64
Dissatisfied	13	21	13	21	16	17
Very Dissatisfied	6	4	5	3	4	5

**Table 8**  
**College Expectations and Experiences at CUNY**  
**Community Colleges**

	BMCC	Bronx	Hostos	KCC	LaGuardia	QCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%
<b>My college encourages students to attend full-time</b>								
Strongly Agree	16	21	26	28	21	22	21	21
Agree	51	50	45	53	60	50	52	52
Disagree	30	26	24	18	18	22	24	24
Strongly Disagree	3	3	5	2	1	5	3	3
<b>My college expects me to write well</b>								
Strongly Agree	35	40	43	35	36	30	35	39
Agree	59	52	51	58	60	63	58	56
Disagree	6	7	6	6	4	6	6	5
Strongly Disagree	0	1	0	1	1	1	1	1
<b>My college encourages me to learn about more than just my major</b>								
Strongly Agree	27	27	26	25	21	20	25	30
Agree	53	52	49	57	60	52	54	53
Disagree	17	17	22	17	19	27	19	16
Strongly Disagree	2	4	3	1	1	1	2	2
<b>My courses provide opportunities to consider new perspectives</b>								
Strongly Agree	12	18	18	21	16	17	16	20
Agree	65	62	60	63	66	64	64	62
Disagree	21	18	18	15	17	18	18	16
Strongly Disagree	3	2	3	1	1	1	2	2
<b>My college encourages participation in campus activities</b>								
Strongly Agree	16	18	17	14	16	16	16	16
Agree	51	47	51	53	56	57	53	52
Disagree	28	31	27	30	26	24	28	28
Strongly Disagree	6	4	5	3	3	3	4	5

Table continued on next page

Table 8 cont'd

	BMCC	Bronx	Hostos	KCC	LaGuardia	OCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%
<b>My college clearly communicates degree requirements</b>								
Strongly Agree	32	30	27	30	25	22	28	28
Agree	51	47	48	53	54	58	52	50
Disagree	15	17	18	14	14	15	15	17
Strongly Disagree	3	5	6	3	7	5	4	6
<b>My college has high academic standards</b>								
Strongly Agree	19	19	18	14	13	26	18	24
Agree	64	58	63	62	69	56	62	61
Disagree	14	19	16	21	15	16	16	13
Strongly Disagree	3	4	3	4	4	3	4	3
<b>How satisfied are you with the quality of feedback from faculty</b>								
Very Satisfied	17	11	19	15	12	14	15	14
Satisfied	56	63	62	71	66	67	63	64
Dissatisfied	19	18	15	12	13	15	16	17
Very Dissatisfied	8	8	4	2	8	4	6	5

Table 9A  
Satisfaction with Academic Quality  
Senior Colleges

	Baruch	Brooklyn	City	Hunter	Lehman	Queens	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%
Indicate your level of satisfaction with each of the following:									
Ease of transfer to this college									
Very Satisfied	16	15	19	16	31	21	20	19	19
Satisfied	62	61	56	60	51	64	61	60	61
Dissatisfied	16	15	17	17	12	12	14	15	14
Very Dissatisfied	6	8	7	7	6	3	5	6	5
Quality of preparation for CUNY Proficiency Exam (CPE)									
Very Satisfied	13	13	13	15	25	15	25	16	18
Satisfied	62	74	64	60	60	63	56	63	59
Dissatisfied	18	10	19	18	14	21	15	17	16
Very Dissatisfied	8	3	3	8	1	2	5	4	7
Quality of information about college requirements									
Very Satisfied	12	11	13	7	21	19	19	14	16
Satisfied	64	61	65	53	58	58	61	60	62
Dissatisfied	18	20	18	28	17	20	13	20	16
Very Dissatisfied	6	7	4	12	5	3	7	6	7
Ease of finding information on the college web site									
Very Satisfied	21	19	19	12	27	25	22	20	22
Satisfied	63	65	69	68	59	58	61	64	63
Dissatisfied	14	14	9	15	10	16	13	14	12
Very Dissatisfied	2	2	3	5	3	1	3	3	3

**Table 9A**  
**Satisfaction with Academic Quality**  
**Comprehensive Colleges**

	John Jay	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%	%
Indicate your level of satisfaction with each of the following:						
Ease of transfer to this college						
Very Satisfied	22	29	18	20	21	19
Satisfied	62	55	69	53	61	61
Dissatisfied	12	14	7	22	14	14
Very Dissatisfied	4	2	5	5	4	5
Quality of remedial courses						
Very Satisfied	17	27	12	14	16	13
Somewhat Satisfied	60	60	71	70	66	66
Somewhat Dissatisfied	14	10	13	11	12	15
Very Dissatisfied	8	4	5	5	6	6
Quality of preparation for CUNY Proficiency Exam (CPE)						
Very Satisfied	20	40	18	21	22	18
Satisfied	57	47	65	56	57	59
Dissatisfied	15	11	10	14	13	16
Very Dissatisfied	9	2	7	9	8	7
Quality of information about college requirements						
Very Satisfied	25	24	17	13	20	16
Satisfied	58	54	71	54	60	62
Dissatisfied	10	16	7	22	13	16
Very Dissatisfied	7	5	4	11	7	7
Ease of finding information on the college web site						
Very Satisfied	33	23	24	21	26	22
Satisfied	58	63	61	60	60	63
Dissatisfied	7	10	13	13	11	12
Very Dissatisfied	2	4	2	6	4	3

Table 9A  
Satisfaction with Academic Quality  
Community Colleges

	BMCC	Bronx	Hostos	KCC	LaGuardia	QCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%
Indicate your level of satisfaction with each of the following:								
Ease of transfer to this college								
Very Satisfied	20	16	20	22	15	15	19	19
Satisfied	63	66	69	65	65	60	64	61
Dissatisfied	13	14	9	10	13	18	13	14
Very Dissatisfied	4	4	3	3	7	7	5	5
Quality of remedial courses								
Very Satisfied	16	13	13	15	11	16	14	13
Somewhat Satisfied	52	65	72	66	70	69	62	66
Somewhat Dissatisfied	21	15	13	14	14	10	16	15
Very Dissatisfied	11	7	3	5	6	6	8	6
Quality of preparation for CUNY Proficiency Exam (CPE)								
Very Satisfied	21	15	15	20	11	15	17	18
Satisfied	43	60	64	62	61	62	55	59
Dissatisfied	23	17	15	11	17	15	17	16
Very Dissatisfied	13	8	5	6	11	8	10	7
Quality of information about college requirements								
Very Satisfied	15	14	13	21	11	16	15	16
Satisfied	66	64	65	67	69	67	67	62
Dissatisfied	12	15	15	8	14	9	12	16
Very Dissatisfied	6	7	7	4	6	8	6	7
Ease of finding information on the college web site								
Very Satisfied	24	23	23	21	17	26	22	22
Satisfied	65	68	65	66	67	60	65	63
Dissatisfied	7	9	8	11	13	14	10	12
Very Dissatisfied	4	0	3	1	3	1	2	3

Table 9B  
Satisfaction with Academic Support Services  
Senior Colleges

	Baruch	Brooklyn	City	Hunter	Lehman	Queens	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%
Indicate your level of satisfaction with each of the services listed below:									
Academic advising									
Very Satisfied	19	10	17	10	24	16	17	16	17
Satisfied	43	42	47	44	47	49	48	45	47
No Opinion	14	18	10	9	9	13	11	12	12
Dissatisfied	18	20	17	26	15	19	13	19	17
Very Dissatisfied	7	10	10	11	6	2	11	8	7
Library facilities									
Very Satisfied	27	24	13	12	24	23	14	20	19
Satisfied	64	64	58	63	58	58	60	61	62
No Opinion	7	8	16	12	6	12	8	10	11
Dissatisfied	1	3	9	11	10	5	13	7	6
Very Dissatisfied	0	1	4	3	2	1	4	2	2
Library services									
Very Satisfied	27	21	13	11	23	25	15	20	19
Satisfied	64	62	54	64	60	57	60	60	60
No Opinion	9	10	20	14	9	11	10	12	13
Dissatisfied	0	6	10	8	7	7	10	6	7
Very Dissatisfied	--	1	2	3	1	1	5	1	2
Science labs									
Very Satisfied	3	6	7	9	7	11	6	7	9
Satisfied	37	38	42	43	33	44	39	40	42
No Opinion	52	42	35	37	43	33	47	40	37
Dissatisfied	5	11	12	8	15	9	6	9	8
Very Dissatisfied	2	3	4	3	1	2	2	3	3
Learning labs									
Very Satisfied	12	11	8	11	13	11	12	11	13
Satisfied	40	40	45	48	36	44	47	43	47
No Opinion	39	39	38	30	43	35	28	36	29
Dissatisfied	8	7	6	9	7	10	9	8	7
Very Dissatisfied	1	3	3	3	2	--	4	2	3

Table continued on next page

Table 9B cont'd

	Baruch	Brooklyn	City	Hunter	Lehman	Queens	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%
<b>Athletic facilities</b>									
Very Satisfied	19	3	3	8	24	10	14	12	12
Satisfied	44	22	33	27	33	32	47	34	34
No Opinion	30	53	44	51	36	39	29	41	40
Dissatisfied	6	11	9	10	5	12	7	9	8
Very Dissatisfied	1	12	10	3	2	6	3	5	6
<b>Study areas</b>									
Very Satisfied	20	23	14	13	23	22	13	19	18
Satisfied	52	53	53	54	46	53	54	52	52
No Opinion	11	12	10	10	16	14	13	12	13
Dissatisfied	13	11	15	19	12	10	15	14	12
Very Dissatisfied	4	1	8	3	4	1	5	3	4

Table 9B  
Satisfaction with Academic Support Services  
Comprehensive Colleges

	John Jay	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%	%
Indicate your level of satisfaction with each of the services listed below:						
Academic advising						
Very Satisfied	16	21	11	19	16	17
Satisfied	44	55	54	43	48	47
No Opinion	16	10	16	10	13	12
Dissatisfied	17	12	13	19	16	17
Very Dissatisfied	7	3	6	10	7	7
Library facilities						
Very Satisfied	22	12	12	25	19	19
Satisfied	61	57	70	62	63	62
No Opinion	13	13	11	9	11	11
Dissatisfied	4	12	5	3	5	6
Very Dissatisfied	1	7	1	1	2	2
Library services						
Very Satisfied	22	11	14	25	19	19
Satisfied	57	53	67	62	60	60
No Opinion	15	16	13	10	13	13
Dissatisfied	5	15	5	3	6	7
Very Dissatisfied	1	5	1	1	2	2
Science labs						
Very Satisfied	11	4	6	15	10	9
Satisfied	37	39	48	55	46	42
No Opinion	43	28	30	25	32	37
Dissatisfied	4	15	14	3	8	8
Very Dissatisfied	5	13	3	2	5	3
Learning labs						
Very Satisfied	15	12	12	17	14	13
Satisfied	49	52	52	45	49	47
No Opinion	23	24	24	30	25	29
Dissatisfied	7	5	6	6	6	7
Very Dissatisfied	6	7	5	2	5	3

Table continued on next page

Table 9B cont'd

	John Jay	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%	%
<b>Athletic facilities</b>						
Very Satisfied	14	5	4	19	12	12
Satisfied	30	13	27	48	33	34
No Opinion	42	47	56	26	41	40
Dissatisfied	9	11	7	3	7	8
Very Dissatisfied	5	24	6	4	7	6
<b>Study areas</b>						
Very Satisfied	18	10	9	28	17	18
Satisfied	44	55	56	55	52	52
No Opinion	20	11	16	6	14	13
Dissatisfied	12	10	13	9	11	12
Very Dissatisfied	6	14	7	3	7	4

Table 9B  
Satisfaction with Academic Support Services  
Community Colleges

	BMCC	Bronx	Hostos	KCC	LaGuardia	OCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%
Indicate your level of satisfaction with each of the services listed below:								
Academic advising								
Very Satisfied	19	13	27	23	10	26	19	17
Satisfied	46	50	43	53	56	47	49	47
No Opinion	10	15	10	11	12	9	11	12
Dissatisfied	16	16	16	9	17	13	15	17
Very Dissatisfied	8	6	5	4	6	6	6	7
Library facilities								
Very Satisfied	17	13	26	23	14	26	19	19
Satisfied	59	66	48	60	67	64	62	62
No Opinion	15	16	13	14	8	7	12	11
Dissatisfied	6	4	8	1	10	3	5	6
Very Dissatisfied	2	1	5	1	1	1	2	2
Library services								
Very Satisfied	17	13	23	20	14	25	18	19
Satisfied	55	59	47	63	65	60	59	60
No Opinion	14	18	17	13	16	11	14	13
Dissatisfied	12	8	8	3	5	3	7	7
Very Dissatisfied	2	2	5	2	1	1	2	2
Science labs								
Very Satisfied	10	8	15	14	6	8	10	9
Satisfied	38	46	48	44	44	46	43	42
No Opinion	40	35	29	35	41	35	37	37
Dissatisfied	9	7	6	4	9	9	8	8
Very Dissatisfied	2	4	2	3	0	2	2	3
Learning labs								
Very Satisfied	15	16	20	15	12	14	15	13
Satisfied	44	55	52	52	55	52	51	47
No Opinion	31	21	19	26	20	27	25	29
Dissatisfied	7	4	7	4	11	6	7	7
Very Dissatisfied	4	4	2	3	2	2	3	3

Table continued on next page

Table 9B cont'd

	BMCC	Bronx	Hostos	KCC	LaGuardia	QCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%
<b>Athletic facilities</b>								
Very Satisfied	14	7	16	15	9	8	12	12
Satisfied	29	32	42	36	38	44	35	34
No Opinion	39	48	35	40	38	35	39	40
Dissatisfied	9	8	2	7	13	11	9	8
Very Dissatisfied	9	5	5	3	3	3	5	6
<b>Study areas</b>								
Very Satisfied	26	12	19	20	11	17	18	18
Satisfied	51	59	49	53	53	52	53	52
No Opinion	10	10	12	14	19	17	14	13
Dissatisfied	9	14	14	8	14	12	11	12
Very Dissatisfied	4	5	7	6	4	2	4	4

Table 9C  
Satisfaction with Counseling and Other Student Services  
Senior Colleges

	Baruch	Brooklyn	City	Hunter	Lehman	Queens	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%
Indicate your level of satisfaction with each of the services listed below:									
Personal counseling									
Very Satisfied	16	9	13	10	19	11	13	12	13
Satisfied	29	31	39	31	39	46	44	36	39
No Opinion	41	32	27	34	29	26	24	31	28
Dissatisfied	11	13	15	20	10	17	14	15	14
Very Dissatisfied	3	15	6	6	4	2	6	6	6
Career planning and placement									
Very Satisfied	12	9	7	4	15	4	8	8	9
Satisfied	39	29	27	29	31	38	35	32	34
No Opinion	32	30	39	38	31	34	33	34	34
Dissatisfied	13	18	17	23	21	21	17	19	16
Very Dissatisfied	4	13	10	6	2	4	8	7	6
New student orientation									
Very Satisfied	14	7	13	7	7	11	5	10	11
Satisfied	42	40	47	45	42	48	43	44	47
No Opinion	33	38	28	27	33	32	37	32	30
Dissatisfied	9	12	9	16	12	6	10	11	9
Very Dissatisfied	2	4	3	5	6	4	5	4	4
Child care services									
Very Satisfied	2	7	5	5	6	7	3	5	7
Satisfied	12	8	13	13	18	17	21	14	19
No Opinion	83	82	75	80	71	71	67	77	69
Dissatisfied	1	2	4	1	2	5	3	2	3
Very Dissatisfied	1	2	4	--	2	--	6	2	1
Services for students with disabilities									
Very Satisfied	7	9	6	8	12	8	3	8	11
Satisfied	17	17	22	23	24	25	29	22	26
No Opinion	76	70	61	65	59	61	56	66	57
Dissatisfied	1	1	8	4	6	5	6	4	4
Very Dissatisfied	--	3	4	1	--	--	6	1	2

Table continued on next page

Table 9C cont'd

	Baruch	Brooklyn	City	Hunter	Lehman	Queens	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%
Student health services									
Very Satisfied	7	13	4	4	18	8	5	8	8
Satisfied	34	29	38	37	39	35	36	35	37
No Opinion	51	48	43	46	33	48	38	45	43
Dissatisfied	3	6	11	9	7	8	16	8	8
Very Dissatisfied	4	4	4	4	2	--	6	4	4

	Baruch	Brooklyn	City	Hunter	Lehman	Queens	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%
Have health insurance or belong to an HMO	65	72	68	70	74	77	77	71	69

Table 9C  
Satisfaction with Counseling and Other Student Services  
Comprehensive Colleges

	John Jay	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%	%
Indicate your level of satisfaction with each of the services listed below:						
Personal counseling						
Very Satisfied	19	18	10	17	16	13
Satisfied	40	43	42	40	41	39
No Opinion	19	24	32	20	23	28
Dissatisfied	14	14	12	16	14	14
Very Dissatisfied	9	2	4	6	6	6
Career planning and placement						
Very Satisfied	11	13	6	11	10	9
Satisfied	27	42	34	41	35	34
No Opinion	32	28	39	23	32	34
Dissatisfied	17	9	15	14	15	16
Very Dissatisfied	12	8	5	10	9	6
New student orientation						
Very Satisfied	11	12	10	8	10	11
Satisfied	52	42	44	55	49	47
No Opinion	26	33	38	30	31	30
Dissatisfied	8	12	6	6	7	9
Very Dissatisfied	4	2	2	2	3	4
Child care services						
Very Satisfied	11	10	6	7	8	7
Satisfied	15	24	20	23	19	19
No Opinion	71	62	68	70	69	69
Dissatisfied	3	3	5	--	3	3
Very Dissatisfied	--	0	2	--	0	1
Services for students with disabilities						
Very Satisfied	11	18	9	19	13	11
Satisfied	19	33	26	23	24	26
No Opinion	69	42	56	54	58	57
Dissatisfied	1	3	5	2	3	4
Very Dissatisfied	--	3	4	2	2	2

Table continued on next page

Table 9C cont'd

	John Jay	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%	%
Student health services						
Very Satisfied	7	9	8	5	7	8
Satisfied	34	43	36	47	39	37
No Opinion	50	36	44	45	45	43
Dissatisfied	4	11	6	1	5	8
Very Dissatisfied	5	2	7	2	4	4

	John Jay	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%	%
Have health insurance or belong to an HMO	74	71	69	72	71	69

Table 9C  
Satisfaction with Counseling and Other Student Services  
Community Colleges

	BMCC	Bronx	Hostos	KCC	LaGuardia	QCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%
Indicate your level of satisfaction with each of the services listed below:								
Personal counseling								
Very Satisfied	7	13	18	19	11	20	13	13
Satisfied	33	41	45	51	41	36	40	39
No Opinion	37	30	22	19	21	26	27	28
Dissatisfied	15	12	12	5	22	13	13	14
Very Dissatisfied	8	5	4	6	5	5	6	6
Career planning and placement								
Very Satisfied	13	7	12	13	7	11	11	9
Satisfied	23	45	44	43	40	32	35	34
No Opinion	42	31	29	31	27	39	34	34
Dissatisfied	16	13	13	11	22	11	15	16
Very Dissatisfied	7	5	2	2	4	6	5	6
New student orientation								
Very Satisfied	10	11	16	16	14	12	12	11
Satisfied	48	54	43	52	49	41	49	47
No Opinion	26	22	24	25	26	38	27	30
Dissatisfied	10	8	8	5	10	5	8	9
Very Dissatisfied	5	5	8	3	1	5	4	4
Child care services								
Very Satisfied	7	8	13	10	6	11	9	7
Satisfied	23	27	31	21	24	20	24	19
No Opinion	64	58	53	64	63	61	62	69
Dissatisfied	5	5	3	3	7	7	5	3
Very Dissatisfied	--	2	0	1	0	2	1	1
Services for students with disabilities								
Very Satisfied	12	16	14	12	11	20	14	11
Satisfied	19	28	34	39	34	39	31	26
No Opinion	59	47	48	45	47	34	48	57
Dissatisfied	6	6	3	1	6	3	5	4
Very Dissatisfied	4	3	0	3	2	3	3	2

Table continued on next page

Table 9C cont'd

	BMCC	Bronx	Hostos	KCC	LaGuardia	OCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%
Student health services								
Very Satisfied	8	7	10	10	6	10	8	8
Satisfied	33	39	38	44	42	41	38	37
No Opinion	44	39	38	39	42	35	40	43
Dissatisfied	10	10	12	6	10	8	9	8
Very Dissatisfied	5	4	2	2	1	6	4	4

	BMCC	Bronx	Hostos	KCC	LaGuardia	OCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%
Have health insurance or belong to an HMO	63	66	62	73	58	73	66	69

Table 9D  
Satisfaction with Administrative Services  
Senior Colleges

	Baruch	Brooklyn	City	Hunter	Lehman	Queens	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%
Indicate your level of satisfaction with each of the following:									
Registration procedures									
Very Satisfied	19	14	16	8	26	20	15	16	18
Satisfied	49	53	59	45	50	52	55	51	52
No Opinion	9	9	10	8	5	11	11	9	9
Dissatisfied	19	18	11	25	14	14	10	17	15
Very Dissatisfied	5	6	4	14	5	4	9	7	6
Testing office									
Very Satisfied	10	5	11	7	17	15	12	10	11
Satisfied	46	53	45	42	49	36	51	46	46
No Opinion	28	34	37	37	25	41	27	33	30
Dissatisfied	11	5	4	11	8	7	8	8	8
Very Dissatisfied	5	3	3	2	1	1	1	3	4
Financial aid services									
Very Satisfied	16	14	11	6	23	16	20	14	17
Satisfied	40	47	46	42	42	45	46	44	44
No Opinion	23	15	16	19	15	22	11	18	18
Dissatisfied	12	15	19	18	14	10	14	14	13
Very Dissatisfied	8	10	7	14	6	6	9	9	8
Billing and payment procedures									
Very Satisfied	13	12	17	6	20	15	16	13	15
Satisfied	56	56	60	54	49	58	54	56	54
No Opinion	16	13	12	16	15	14	13	14	16
Dissatisfied	9	12	7	12	11	11	11	10	10
Very Dissatisfied	6	7	4	11	5	3	6	6	5
Admissions process									
Very Satisfied	11	9	14	8	21	17	16	13	15
Satisfied	52	65	52	56	53	55	57	56	56
No Opinion	20	17	18	21	15	21	14	18	16
Dissatisfied	13	6	10	10	7	5	8	9	8
Very Dissatisfied	4	4	6	5	3	2	6	4	5

**Table 9D**  
**Satisfaction with Administrative Services**  
**Comprehensive Colleges**

	John Jay	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%	%
Indicate your level of satisfaction with each of the following:						
Registration procedures						
Very Satisfied	23	26	19	17	21	18
Satisfied	51	48	61	46	52	52
No Opinion	10	6	11	13	10	9
Dissatisfied	11	16	6	17	12	15
Very Dissatisfied	6	5	3	8	5	6
Testing office						
Very Satisfied	13	20	11	14	14	11
Satisfied	50	52	53	51	51	46
No Opinion	29	24	26	25	26	30
Dissatisfied	5	2	4	6	4	8
Very Dissatisfied	3	3	6	4	4	4
Financial aid services						
Very Satisfied	22	22	14	21	19	17
Satisfied	46	48	48	41	45	44
No Opinion	19	15	14	21	18	18
Dissatisfied	8	10	16	11	12	13
Very Dissatisfied	5	4	8	6	6	8
Billing and payment procedures						
Very Satisfied	21	15	12	18	17	15
Satisfied	51	40	59	58	54	54
No Opinion	16	16	16	11	14	16
Dissatisfied	7	19	8	10	10	10
Very Dissatisfied	6	11	5	4	6	5
Admissions process						
Very Satisfied	21	18	12	16	17	15
Satisfied	50	55	63	58	56	56
No Opinion	21	15	15	16	17	16
Dissatisfied	5	11	5	4	5	8
Very Dissatisfied	3	1	5	6	4	5

Table 9D  
Satisfaction with Administrative Services  
Community Colleges

	BMCC	Bronx	Hostos	KCC	LaGuardia	QCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%
Indicate your level of satisfaction with each of the following:								
Registration procedures								
Very Satisfied	20	15	22	26	11	18	19	18
Satisfied	54	49	51	49	57	54	53	52
No Opinion	5	9	8	10	10	10	8	9
Dissatisfied	18	16	11	11	13	13	14	15
Very Dissatisfied	4	11	8	4	9	5	6	6
Testing office								
Very Satisfied	14	7	14	14	5	10	11	11
Satisfied	37	56	53	43	42	51	44	46
No Opinion	30	25	24	28	38	29	30	30
Dissatisfied	12	9	8	10	10	6	10	8
Very Dissatisfied	7	3	2	3	6	4	5	4
Financial aid services								
Very Satisfied	20	17	24	17	13	20	18	17
Satisfied	43	53	50	47	38	39	44	44
No Opinion	20	13	12	17	22	16	18	18
Dissatisfied	11	12	10	13	17	14	13	13
Very Dissatisfied	6	5	3	7	11	11	8	8
Billing and payment procedures								
Very Satisfied	21	14	14	20	9	17	17	15
Satisfied	51	48	55	55	55	50	52	54
No Opinion	18	20	19	17	20	17	19	16
Dissatisfied	8	11	9	7	8	10	9	10
Very Dissatisfied	1	6	3	1	8	5	4	5
Admissions process								
Very Satisfied	17	15	19	19	10	14	16	15
Satisfied	55	53	53	58	57	62	57	56
No Opinion	14	14	13	12	15	14	14	16
Dissatisfied	8	11	8	7	11	6	8	8
Very Dissatisfied	6	7	6	4	6	3	6	5

Table 9E  
Satisfaction with Computer Services  
Senior Colleges

	Baruch	Brooklyn	City	Hunter	Lehman	Queens	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%
Indicate your level of satisfaction with each of the services listed below:									
Campus computing in general									
Very Satisfied	39	31	13	11	24	17	10	21	21
Satisfied	51	56	55	63	62	60	58	58	58
No Opinion	5	10	11	8	7	16	18	10	12
Dissatisfied	4	4	13	16	6	7	10	9	7
Very Dissatisfied	--	--	7	3	2	1	5	2	2
Computer lab hours									
Very Satisfied	33	25	12	15	26	16	15	21	20
Satisfied	52	54	57	58	51	54	57	55	55
No Opinion	7	14	9	16	14	17	17	13	13
Dissatisfied	7	7	17	9	6	11	9	10	10
Very Dissatisfied	0	--	4	1	3	2	2	2	2
Computer lab staff									
Very Satisfied	21	15	7	12	13	11	9	13	14
Satisfied	49	58	52	50	47	44	53	50	50
No Opinion	22	20	24	32	24	35	29	27	25
Dissatisfied	6	7	13	5	10	8	8	8	9
Very Dissatisfied	1	1	4	1	5	2	1	2	2
Online computer support									
Very Satisfied	16	9	5	7	12	10	6	10	11
Satisfied	37	37	41	39	36	32	42	37	41
No Opinion	43	42	39	43	41	43	39	42	37
Dissatisfied	4	10	9	10	9	13	8	9	9
Very Dissatisfied	1	2	5	1	2	2	5	2	2
Computer help desk support									
Very Satisfied	18	10	6	10	11	11	9	11	12
Satisfied	40	43	40	42	52	36	44	42	43
No Opinion	37	37	42	38	30	40	34	37	35
Dissatisfied	4	8	8	9	6	12	10	8	8
Very Dissatisfied	1	1	4	1	1	1	3	1	2

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Table 9E cont'd

	Baruch	Brooklyn	City	Hunter	Lehman	Queens	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%
Computer help desk hours									
Very Satisfied	16	11	6	9	9	9	7	10	11
Satisfied	40	40	39	43	51	33	39	41	41
No Opinion	41	42	44	39	34	47	40	41	38
Dissatisfied	3	5	9	7	5	10	10	7	8
Very Dissatisfied	--	1	3	2	1	1	4	1	2
Computer lab availability on campus									
Very Satisfied	35	31	9	10	16	14	11	19	19
Satisfied	52	56	48	49	51	46	54	51	51
No Opinion	5	6	10	11	13	16	12	10	10
Dissatisfied	8	6	25	25	15	19	17	16	15
Very Dissatisfied	--	1	8	6	5	5	6	4	5
Computer availability on campus									
Very Satisfied	35	32	10	11	14	15	13	20	19
Satisfied	49	53	45	44	53	46	49	48	49
No Opinion	6	6	8	8	9	13	10	8	9
Dissatisfied	10	7	26	29	19	19	18	19	16
Very Dissatisfied	0	1	11	8	5	6	10	5	5
Wireless internet access availability									
Very Satisfied	35	24	11	11	16	30	14	21	20
Satisfied	45	41	40	43	43	39	42	42	44
No Opinion	14	21	19	21	28	20	21	20	21
Dissatisfied	5	10	17	19	10	12	14	12	10
Very Dissatisfied	1	4	12	7	4	0	8	5	5
Availability of course-relevant software on campus computers									
Very Satisfied	20	15	10	8	8	13	10	12	13
Satisfied	46	44	36	39	43	40	40	42	42
No Opinion	25	27	33	35	35	36	34	32	32
Dissatisfied	6	10	15	12	9	10	10	10	9
Very Dissatisfied	2	4	6	6	4	2	6	4	4

Table 9E  
Satisfaction with Computer Services  
Comprehensive Colleges

	John Jay	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%	%
Indicate your level of satisfaction with each of the services listed below:						
Campus computing in general						
Very Satisfied	21	15	19	23	20	21
Satisfied	54	51	63	58	57	58
No Opinion	15	16	13	13	15	12
Dissatisfied	7	13	2	3	5	7
Very Dissatisfied	3	4	3	2	3	2
Computer lab hours						
Very Satisfied	22	17	18	26	21	20
Satisfied	51	49	60	49	53	55
No Opinion	18	13	8	17	14	13
Dissatisfied	6	13	11	6	8	10
Very Dissatisfied	2	7	3	1	3	2
Computer lab staff						
Very Satisfied	18	14	12	18	16	14
Satisfied	51	46	56	42	49	50
No Opinion	24	23	22	30	25	25
Dissatisfied	7	12	8	9	8	9
Very Dissatisfied	1	4	2	2	2	2
Online computer support						
Very Satisfied	10	7	12	14	12	11
Satisfied	43	41	49	41	44	41
No Opinion	39	37	29	34	34	37
Dissatisfied	7	9	7	6	7	9
Very Dissatisfied	2	6	2	5	3	2
Computer help desk support						
Very Satisfied	14	8	12	15	13	12
Satisfied	42	50	51	35	44	43
No Opinion	36	30	29	34	33	35
Dissatisfied	6	6	6	11	8	8
Very Dissatisfied	1	6	2	5	3	2

Table continued on next page

Table 9E cont'd

	John Jay	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%	%
Computer help desk hours						
Very Satisfied	12	8	14	14	13	11
Satisfied	37	48	47	37	41	41
No Opinion	43	26	27	36	34	38
Dissatisfied	6	12	10	9	9	8
Very Dissatisfied	1	6	3	4	3	2
Computer lab availability on campus						
Very Satisfied	24	18	17	22	21	19
Satisfied	57	41	52	47	51	51
No Opinion	6	10	8	10	8	10
Dissatisfied	10	19	18	14	14	15
Very Dissatisfied	3	12	6	8	6	5
Computer availability on campus						
Very Satisfied	27	15	16	23	21	19
Satisfied	51	42	54	42	49	49
No Opinion	6	9	10	11	9	9
Dissatisfied	11	18	15	18	15	16
Very Dissatisfied	5	15	4	6	6	5
Wireless internet access availability						
Very Satisfied	24	13	15	25	20	20
Satisfied	43	45	41	41	42	44
No Opinion	21	23	23	24	23	21
Dissatisfied	8	13	14	8	11	10
Very Dissatisfied	4	6	7	3	5	5
Availability of course-relevant software on campus computers						
Very Satisfied	18	7	13	16	15	13
Satisfied	37	41	39	44	40	42
No Opinion	35	30	26	28	30	32
Dissatisfied	8	15	15	7	11	9
Very Dissatisfied	1	7	6	4	4	4

Table 9E  
Satisfaction with Computer Services  
Community Colleges

	BMCC	Bronx	Hostos	KCC	LaGuardia	OCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%
Indicate your level of satisfaction with each of the services listed below:								
Campus computing in general								
Very Satisfied	29	23	25	16	15	20	22	21
Satisfied	47	60	53	70	62	60	58	58
No Opinion	13	11	12	7	14	14	12	12
Dissatisfied	8	6	8	7	7	5	7	7
Very Dissatisfied	3	--	2	--	2	1	1	2
Computer lab hours								
Very Satisfied	21	17	28	14	10	17	17	20
Satisfied	51	62	58	63	57	56	57	55
No Opinion	14	10	8	11	15	14	13	13
Dissatisfied	11	9	5	10	15	11	11	10
Very Dissatisfied	3	1	0	2	3	2	2	2
Computer lab staff								
Very Satisfied	13	11	22	13	7	17	13	14
Satisfied	44	59	49	57	53	50	51	50
No Opinion	28	20	19	19	29	27	25	25
Dissatisfied	12	9	8	11	10	5	9	9
Very Dissatisfied	5	2	2	--	1	2	2	2
Online computer support								
Very Satisfied	19	10	16	11	7	8	13	11
Satisfied	37	47	45	56	43	43	44	41
No Opinion	33	30	33	28	37	34	33	37
Dissatisfied	8	12	6	5	11	13	9	9
Very Dissatisfied	3	1	0	--	1	3	2	2
Computer help desk support								
Very Satisfied	11	11	21	12	8	12	11	12
Satisfied	36	50	47	51	41	49	44	43
No Opinion	40	29	25	31	40	32	35	35
Dissatisfied	8	7	8	5	10	8	8	8
Very Dissatisfied	5	3	--	--	1	--	2	2

Table continued on next page

Table 9E cont'd

	BMCC	Bronx	Hostos	KCC	LaGuardia	QCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%
Computer help desk hours								
Very Satisfied	12	13	17	10	5	9	10	11
Satisfied	36	49	50	48	41	44	42	41
No Opinion	38	29	23	33	42	36	35	38
Dissatisfied	12	8	8	8	11	10	10	8
Very Dissatisfied	2	2	2	1	1	2	2	2
Computer lab availability on campus								
Very Satisfied	19	19	22	16	9	20	17	19
Satisfied	47	63	50	51	54	47	51	51
No Opinion	10	9	8	6	14	14	10	10
Dissatisfied	15	8	15	21	17	14	15	15
Very Dissatisfied	9	2	5	6	7	5	6	5
Computer availability on campus								
Very Satisfied	23	20	22	16	10	16	18	19
Satisfied	45	60	47	56	52	52	51	49
No Opinion	12	10	7	5	11	15	11	9
Dissatisfied	15	7	19	18	20	11	15	16
Very Dissatisfied	5	3	5	6	7	6	5	5
Wireless internet access availability								
Very Satisfied	24	14	22	15	10	18	17	20
Satisfied	44	47	50	45	52	56	48	44
No Opinion	21	26	20	23	25	21	23	21
Dissatisfied	7	9	6	9	9	4	7	10
Very Dissatisfied	4	5	2	8	5	2	5	5
Availability of course-relevant software on campus computers								
Very Satisfied	14	8	17	11	8	11	11	13
Satisfied	37	50	45	49	48	44	44	42
No Opinion	35	31	26	31	34	31	32	32
Dissatisfied	9	8	11	6	6	8	8	9
Very Dissatisfied	6	4	2	4	5	6	5	4

**Table 9F**  
**Satisfaction With Other Services**  
**Senior Colleges**

	Baruch	Brooklyn	City	Hunter	Lehman	Queens	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%
<b>Indicate your level of satisfaction with each of the following:</b>									
<b>Campus bookstore</b>									
Very Satisfied	10	10	10	5	15	10	10	10	11
Satisfied	54	55	56	63	60	46	54	56	53
No Opinion	16	12	12	10	9	7	10	11	12
Dissatisfied	13	16	15	17	10	25	16	16	17
Very Dissatisfied	7	6	7	5	6	12	10	7	8
<b>Cafeteria/food services</b>									
Very Satisfied	10	8	8	7	12	5	7	8	10
Satisfied	48	47	41	44	53	44	41	46	47
No Opinion	20	16	11	15	10	13	12	14	15
Dissatisfied	16	18	25	21	17	30	25	21	18
Very Dissatisfied	8	11	15	13	8	9	15	11	10
<b>Availability of restrooms</b>									
Very Satisfied	23	14	21	9	19	8	17	15	18
Satisfied	63	67	63	69	60	61	65	64	61
No Opinion	7	7	5	7	5	9	4	7	7
Dissatisfied	6	8	7	13	12	18	9	11	10
Very Dissatisfied	2	3	4	2	4	4	4	3	4
<b>Cleanliness of restrooms</b>									
Very Satisfied	14	7	10	9	11	5	6	9	10
Satisfied	38	49	45	57	48	31	43	45	44
No Opinion	12	13	10	8	9	11	5	10	10
Dissatisfied	23	21	21	21	17	32	29	23	22
Very Dissatisfied	13	10	14	5	16	21	17	13	12
<b>Availability of elevators/escalators</b>									
Very Satisfied	11	8	10	6	6	6	10	8	10
Satisfied	40	43	55	61	32	52	53	49	48
No Opinion	8	16	8	10	16	29	15	14	14
Dissatisfied	23	21	19	17	28	10	14	19	19
Very Dissatisfied	17	11	8	6	17	3	7	10	9

Table continued on next page

Table 9F cont'd

	Baruch	Brooklyn	City	Hunter	Lehman	Queens	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%
Condition of buildings and grounds									
Very Satisfied	26	12	8	9	14	9	12	13	15
Satisfied	63	56	48	63	54	63	57	59	59
No Opinion	6	13	18	13	11	12	12	12	12
Dissatisfied	4	13	18	13	17	12	14	12	10
Very Dissatisfied	1	6	7	3	4	5	5	4	4
Campus security									
Very Satisfied	22	11	14	10	9	8	12	13	15
Satisfied	54	55	52	48	48	47	62	52	55
No Opinion	18	20	20	26	24	30	12	22	20
Dissatisfied	4	10	10	11	12	10	10	9	7
Very Dissatisfied	2	5	5	5	6	5	4	5	3
If you could start over, would you choose to attend this college									
Definitely yes	31	25	24	24	30	32	18	27	25
Probably yes	50	50	53	44	50	52	43	49	48
Probably no	15	19	18	21	15	14	28	18	19
Definitely no	4	6	5	11	5	2	11	6	8

**Table 9F**  
**Satisfaction With Other Services**  
**Comprehensive Colleges**

	John Jay	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%	%
<b>Indicate your level of satisfaction with each of the following:</b>						
<b>Campus bookstore</b>						
Very Satisfied	19	7	10	13	13	11
Satisfied	52	49	55	51	52	53
No Opinion	9	14	17	9	12	12
Dissatisfied	11	20	11	19	15	17
Very Dissatisfied	8	11	7	8	8	8
<b>Cafeteria/food services</b>						
Very Satisfied	17	6	7	9	11	10
Satisfied	47	40	47	46	46	47
No Opinion	15	22	17	22	18	15
Dissatisfied	14	20	18	11	15	18
Very Dissatisfied	7	12	11	11	10	10
<b>Availability of restrooms</b>						
Very Satisfied	32	14	10	26	22	18
Satisfied	54	61	57	65	59	61
No Opinion	8	6	8	4	7	7
Dissatisfied	5	13	13	3	8	10
Very Dissatisfied	1	5	11	2	5	4
<b>Cleanliness of restrooms</b>						
Very Satisfied	27	9	4	12	14	10
Satisfied	52	41	36	61	49	44
No Opinion	7	14	8	5	7	10
Dissatisfied	12	18	27	15	18	22
Very Dissatisfied	3	18	25	7	12	12
<b>Availability of elevators/escalators</b>						
Very Satisfied	15	8	6	14	11	10
Satisfied	53	41	37	57	47	48
No Opinion	13	14	7	23	14	14
Dissatisfied	14	22	30	4	18	19
Very Dissatisfied	6	16	20	2	11	9

Table continued on next page

Table 9F cont'd

	John Jay	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%	%
Condition of buildings and grounds						
Very Satisfied	20	10	6	21	15	15
Satisfied	52	56	51	64	55	59
No Opinion	14	14	18	7	13	12
Dissatisfied	10	14	13	6	10	10
Very Dissatisfied	4	5	13	2	6	4
Campus security						
Very Satisfied	20	13	12	19	17	15
Satisfied	52	63	56	56	56	55
No Opinion	19	15	24	17	19	20
Dissatisfied	5	6	5	6	5	7
Very Dissatisfied	4	4	3	2	3	3
If you could start over, would you choose to attend this college						
Definitely yes	40	25	18	21	27	25
Probably yes	37	42	53	56	47	48
Probably no	16	24	18	15	17	19
Definitely no	6	10	11	8	8	8

**Table 9F**  
**Satisfaction With Other Services**  
**Community Colleges**

	BMCC	Bronx	Hostos	KCC	LaGuardia	QCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%
<b>Indicate your level of satisfaction with each of the following:</b>								
<b>Campus bookstore</b>								
Very Satisfied	8	11	13	13	8	10	10	11
Satisfied	48	52	57	56	47	57	52	53
No Opinion	13	11	10	15	16	8	13	12
Dissatisfied	22	17	15	11	21	17	18	17
Very Dissatisfied	9	9	5	6	7	8	8	8
<b>Cafeteria/food services</b>								
Very Satisfied	17	8	10	12	10	7	12	10
Satisfied	52	42	41	54	46	47	48	47
No Opinion	12	16	19	13	19	15	15	15
Dissatisfied	12	18	22	16	19	20	17	18
Very Dissatisfied	7	15	8	4	7	11	9	10
<b>Availability of restrooms</b>								
Very Satisfied	26	15	17	20	10	19	19	18
Satisfied	54	64	57	61	63	53	58	61
No Opinion	6	7	8	7	8	12	8	7
Dissatisfied	10	11	14	9	12	12	11	10
Very Dissatisfied	4	4	5	2	6	4	4	4
<b>Cleanliness of restrooms</b>								
Very Satisfied	13	9	9	13	6	6	10	10
Satisfied	36	47	33	45	36	54	41	44
No Opinion	14	10	15	13	15	10	13	10
Dissatisfied	25	21	29	23	28	22	24	22
Very Dissatisfied	12	14	14	6	16	8	12	12
<b>Availability of elevators/escalators</b>								
Very Satisfied	10	13	11	16	9	5	11	10
Satisfied	46	59	47	55	51	32	48	48
No Opinion	9	10	9	13	19	31	15	14
Dissatisfied	26	13	24	14	15	16	19	19
Very Dissatisfied	8	4	9	2	7	17	8	9

Table continued on next page

Table 9F cont'd

	BMCC	Bronx	Hostos	KCC	LaGuardia	OCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%
Condition of buildings and grounds								
Very Satisfied	18	13	22	27	11	10	16	15
Satisfied	59	65	62	59	67	64	62	59
No Opinion	14	10	12	9	14	13	12	12
Dissatisfied	7	9	3	3	7	10	7	10
Very Dissatisfied	3	2	2	2	2	4	2	4
Campus security								
Very Satisfied	16	18	25	20	12	12	16	15
Satisfied	57	63	63	49	62	60	58	55
No Opinion	17	13	9	19	19	20	17	20
Dissatisfied	7	4	3	10	3	5	6	7
Very Dissatisfied	3	1	--	2	4	2	3	3
If you could start over, would you choose to attend this college								
Definitely yes	21	19	24	29	19	27	23	25
Probably yes	48	46	49	46	56	44	48	48
Probably no	21	23	19	17	19	17	20	19
Definitely no	10	13	9	8	6	12	10	8

## Sampling Plan, Administration, and Weighting

### The 2006 CUNY Student Experience Survey

For the 2006 CUNY Student Experience Survey, the Office of Institutional Research and Assessment surveyed 17,000 undergraduates attending one of the University's 17 senior or community colleges in Spring 2006. A random sample of 1,000 students was drawn from among the degree-seeking undergraduate students enrolled at each college.

A copy of the survey questionnaire was mailed to each of the 17,000 students in April 2006. One week later, a postcard reminder was mailed. Those not responding within four weeks of the initial survey mailing were mailed another copy of the survey, followed by a postcard reminder. In all, 4,331 students returned a survey – a response rate of 25.5%.

The survey results presented in these tables are weighted to make the responses representative of the total undergraduate population at each college and university-wide. Responses were weighted in two ways: 1) to compensate for response bias – the under-representation or over-representation of discrete groups in the pool of respondents; and 2) to compensate for differences in the relative size of each college (disproportionate stratification).

Weighting to compensate for response bias: A logistic regression model was used to predict the probability of responding to the survey for each student in the sample. College of attendance, admission type, full-time/part-time status, gender, race/ethnicity, age, citizenship, language spoken in the home, and cumulative GPA were significant predictors. The predicted probability of responding to the survey was computed for each student in the sample based on the logistic model. To compensate for the over-weighting of groups that are more likely to respond, and the underweighting of groups that are less likely to respond, each respondent was weighted by the inverse of his/her predicted probability of response.

Weighting to compensate for disproportionate stratification: The same number of students (1,000) was sampled from each college, but the number of degree undergraduates differs among the colleges. Each college's degree undergraduate population represents a unique proportion of the overall degree undergraduate population at CUNY. Responses are weighted to insure that colleges are represented in sector (senior, comprehensive and community) and university averages in proportion to their contribution to the total degree undergraduate enrollment at CUNY. The same weight is applied to all respondents from a given college. Without this weighting, large colleges would be underrepresented while small colleges would be overrepresented in the sector and university averages.

## 2006 Student Experience Survey Response Rates by College

College	Sample Size	Responses	Response Rate
	N	N	%
Baruch	1,000	233	23.3
Brooklyn	1,000	269	26.9
City	1,000	278	27.8
Hunter	1,000	310	31.0
John Jay	1,000	256	25.6
Lehman	1,000	275	27.5
Medgar Evers	1,000	215	21.5
NYCCT	1,000	257	25.7
Queens	1,000	279	27.9
Staten Island	1,000	221	22.1
York	1,000	273	27.3
BMCC	1,000	224	22.4
Bronx	1,000	297	29.7
Hostos	1,000	256	25.6
Kingsborough	1,000	216	21.6
LaGuardia	1,000	263	26.3
Queensborough	1,000	209	20.9
<b>Total</b>	<b>17,000</b>	<b>4,331</b>	<b>25.5</b>

# *The City University of New York*



*Office of Institutional Research and Assessment  
555 West 57th Street, Suite 1240, New York, NY 10019  
(212) 541-0372*

Spring 2006

Dear CUNY Student:

I am writing to ask you to participate in the University's Spring 2006 Student Experience Survey. The questionnaire on the following pages has been sent to a limited number of students who are attending a CUNY college this spring. By taking a few minutes to complete the enclosed questionnaire, you will be providing valuable information that will help us to improve services and educational opportunities for all CUNY students.

This brief survey – most people complete the survey in about 15 minutes – asks a series of questions about your experiences with courses, professors, college services, and various aspects of college life. I strongly urge you to take this opportunity to communicate your opinions about CUNY to us.

Participation in this study is voluntary, and I assure you that your responses will be held in strict confidence and will not be revealed to others. The data will be reported in summary statistics only and will not identify you in any way.

By participating in this survey, you are helping to insure that the study truly represents the experiences of our undergraduates. What we learn about CUNY today helps us prepare the way for tomorrow.

Sincerely,

A handwritten signature in black ink that reads 'David Crook'.

David Crook

University Dean for Institutional Research and Assessment

# 2006 CONFIDENTIAL STUDENT EXPERIENCE SURVEY

**For each question, please mark one answer only unless otherwise indicated.**

**MARKING INSTRUCTIONS**

**CORRECT MARK**  **INCORRECT MARKS**

- Use a No. 2 pencil or blue or black ink pen only.
- Do not use pens with ink that soaks through the paper.
- Make solid marks that fill the box completely.
- Make no stray marks on this form.
- Do not tear or mutilate this form.

- 1** Which of the following were important reasons for attending the CUNY college you currently attend? (Select all that apply.)
- |   |   |
|---|---|
| <input type="checkbox"/> This college had the programs/majors of interest to me       | <input type="checkbox"/> A private college counselor recommended this college                         |
| <input type="checkbox"/> This college is affordable                                   | <input type="checkbox"/> I wanted to go to a school about the size of this college                    |
| <input type="checkbox"/> This college has a very good academic reputation             | <input type="checkbox"/> This is the only college to which I was accepted                             |
| <input type="checkbox"/> This college has a good reputation for its social activities | <input type="checkbox"/> I was offered financial assistance   |
| <input type="checkbox"/> This college is close/convenient to my home                  | <input type="checkbox"/> This college's graduates get good jobs                                       |
| <input type="checkbox"/> This college is close/convenient to work                     | <input type="checkbox"/> This college's graduates gain admission to top graduate/professional schools |
| <input type="checkbox"/> My high school counselor recommended this college            | <input type="checkbox"/> My relatives wanted me to come here  |

- 2** Which of the following sources provided you with information that influenced your decision to attend this college? (Select all that apply.)
- |  |   |
|--|---|
| <input type="checkbox"/> My high school counselor        | <input type="checkbox"/> A friend   |
| <input type="checkbox"/> A high school teacher           | <input type="checkbox"/> Information from the college's website                       |
| <input type="checkbox"/> A private counselor             | <input type="checkbox"/> A visit to the campus  |
| <input type="checkbox"/> The college's admissions office | <input type="checkbox"/> Information from a college guide (e.g., US News, Peterson's) |
| <input type="checkbox"/> A family member                 |   |

- 3** During the current school year, about how many hours do you spend in a typical week doing each of the following? (Select one answer for each.)
- |   | 0 hrs/week               | 1-5 hrs/week             | 6-10 hrs/week            | 11-20 hrs/week           | Over 20 hrs/week         |
|---|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| a) Preparing for class (studying, reading, writing, rehearsing, and other activities related to your academic program)    | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| b) Attending classes and labs   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c) Doing coursework online (Internet research, class-related email or discussion posts, work in Blackboard™ course sites) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| d) Participating in activities on campus outside of class (clubs, athletics, student government etc.)                     | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e) Providing care for other people (parents, children, spouse, etc.)  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f) Traveling to and from campus   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| g) Doing volunteer work   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

- 4** During this semester, about how many hours per week do you spend working for pay?
- |                                     |  |   |  |
|-------------------------------------|--|---|--|
| <input type="checkbox"/> 0 hrs/week | <input type="checkbox"/> 1-20 hrs/week | <input type="checkbox"/> 21-34 hrs/week | <input type="checkbox"/> 35 or more hrs/week |
|-------------------------------------|--|---|--|
- 5** Do you have a computer at home?  No  Yes, with no Internet connection  Yes, with dial-up Internet connection  Yes, with cable/DSL Internet connection

- 6** This semester, have you taken a course that has made use of the Blackboard™ environment? (Blackboard™ is CUNY's online course management system; students log in through the CUNY Portal to get course information, share files, and communicate with professors and students.)  No  Yes  Don't Know

- 7** During the current school year how often have you... (Select one answer for each.)
- |  | Very Often               | Often                    | Occasionally             | Never                    |
|--|--------------------------|--------------------------|--------------------------|--------------------------|
| a) Handed in an assignment using email   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| b) Used Blackboard™ for a course?  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c) Looked at a course's web page, without using Blackboard™?                                   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| d) Found information about registration, testing, or other college-related information online? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e) Searched online for information for a class assignment?                                     | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f) Used email to communicate with a classmate about an assignment?                             | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| g) Communicated with a professor using email?  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| h) Used a computer in a computer lab on campus?  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| i) Used a computer during a class?   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| j) Participated in an online class discussion?   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| k) Used a computer at school to do an assignment for school?                                   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| l) Used a computer at home to do an assignment for school?                                     | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

**8** Based on your experiences at this college, please indicate your agreement or disagreement with the following statements about course offerings. (Select one answer for each.)

- |   |                          |                          |                          |                          |
|---|--------------------------|--------------------------|--------------------------|--------------------------|
| a) Generally, courses are offered at times when I can take them.....  | Strongly Agree           | Agree                    | Disagree                 | Strongly Disagree        |
| b) I would like the college to offer more courses in the evening..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c) I would like the college to offer more courses on the weekend..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| d) I would like the college to offer more courses online.....         | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

**9** Based on your experiences at this college, please indicate your agreement or disagreement with the following statements about computer technology. (Select one answer for each.)

- |  |                          |                          |                          |                          |
|--|--------------------------|--------------------------|--------------------------|--------------------------|
| a) In general, my course work requires that I use computers for more than just word processing (e.g., conducting Internet research, using specialized software packages, sharing files)..... | Strongly Agree           | Agree                    | Disagree                 | Strongly Disagree        |
| b) Computer technology is a high priority at my college.....   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c) Computer technology has made it easier to obtain course information.....  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

**10** Based on your experiences at this college, please indicate your agreement or disagreement with the following statements. (Select one answer for each.)

- |   |                          |                          |                          |                          |
|---|--------------------------|--------------------------|--------------------------|--------------------------|
| a) My college encourages students to attend full time.....                                | Strongly Agree           | Agree                    | Disagree                 | Strongly Disagree        |
| b) My college expects me to write well.....   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c) My college encourages me to learn about more than just my major.....                   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| d) In my courses, I am given opportunities to consider new perspectives.....              | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e) My college encourages participation in campus activities.....                          | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f) My college has clearly communicated the requirements for the degree I am pursuing..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| g) My college has high academic standards.....  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

**11** This semester, were you able to register for every course you wanted to take?

- Yes (SKIP to #14)  
 No (Continue with #12)

**12** I could not register for... (Select all that apply.)

- A course that would have satisfied a "Gen Ed" (distribution or core) requirement  
 A course required to enter my major  
 A course required for my major, itself  
 An elective course (neither a "Gen Ed" nor major requirement)
- 13** Which of the following best describes the reason you were not able to register for that course? (Select one.)  
 If you selected more than one response for #12, answer this question for the first one you selected.

- No seats were available at any time  
 Seats were available but not when I could take the class  
 Seats were available but not when I wanted to take the class

**14** Please indicate your level of satisfaction with each of the following. If the question does not apply to you or you don't know, fill in the box in the last column. (Select one answer for each.)

- |  |                          |                          |                          |                          |                           |
|--|--------------------------|--------------------------|--------------------------|--------------------------|---------------------------|
| a) Quality of feedback from faculty.....                           | Very Satisfied           | Satisfied                | Disatisfied              | Very Dissatisfied        | Don't Know/Not Applicable |
| b) Ease of transfer to this college.....                           | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>  |
| c) Quality of remedial courses.....                                | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>  |
| d) Quality of preparation for the CUNY Proficiency Exam (CPE)..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>  |
| e) Quality of information about college requirements.....          | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>  |
| f) Ease of finding information on the college's web site.....      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>  |

**15** Indicate your level of satisfaction with each of the Administrative Services listed below. If you have not used the service, fill in the box in the last column. (Select one answer for each.)

- |  |                          |                          |                          |                          |                          |                           |
|--|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|---------------------------|
| a) Registration procedures.....        | Very Satisfied           | Satisfied                | No Opinion               | Dissatisfied             | Very Dissatisfied        | Don't Know/Not Applicable |
| b) Testing office.....                 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>  |
| c) Financial aid services.....         | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>  |
| d) Billing and payment procedures..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>  |
| e) Admissions process.....             | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>  |

**16** Indicate your level of satisfaction with each of the Computer Services listed below. If you have not used the service or it is not available at your college, fill in the box in the last column. (Select one answer for each.)

	Very Satisfied	Satisfied	No Opinion	Dissatisfied	Very Dissatisfied	Don't Know/Not Applicable
a) Campus computing in general.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b) Computer lab hours.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c) Computer lab staff.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d) Online computer support.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e) Computer Help Desk support.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f) Computer Help Desk hours.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g) Availability of computer labs on campus.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h) Availability of computers on campus.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i) Availability of wireless Internet access.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
j) Availability of course-relevant software on campus computers.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**17** Indicate your level of satisfaction with each of the Academic Support Services listed below. If you have not used the service or it is not available at your college, fill in the box in the last column. (Select one answer for each.)

	Very Satisfied	Satisfied	No Opinion	Dissatisfied	Very Dissatisfied	Don't Know/Not Applicable
a) Academic advising.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b) Library facilities.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c) Library services.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d) Science laboratories.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e) Learning labs (writing/language/math).....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f) Athletic facilities.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g) Study areas.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**18** Indicate your level of satisfaction with each of the services listed below. If you have not used the service or it is not available at your college, fill in the box in the last column. (Select one answer for each.)

	Very Satisfied	Satisfied	No Opinion	Dissatisfied	Very Dissatisfied	Don't Know/Not Applicable
a) Personal counseling.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b) Career planning & placement.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c) Student health services.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d) New student orientation.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e) Child care services.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f) Services for students with disabilities.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g) Campus bookstore.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h) Cafeteria/food services.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i) Availability of restrooms.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
j) Cleanliness of restrooms.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
k) Availability of elevators/escalators.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
l) Condition of buildings and grounds.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
m) Campus security.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**19** If you could start college over, would you choose to attend this college? (Select one.)

Definitely Yes     Probably Yes     Probably No     Definitely No

**20** Do you currently have health insurance or belong to a health maintenance organization (HMO)?  No     Yes

**21** What is your current marital status? (Select one.)

Single (divorced, separated, widowed, never married)     Married/Domestic Partner

**22** With whom do you currently live? (Select all that apply.)

<input type="checkbox"/> I live alone	<input type="checkbox"/> Child(ren), under 5 yrs old	<input type="checkbox"/> Child(ren) over 18 yrs old	<input type="checkbox"/> Friends who are not students
<input type="checkbox"/> Parent(s)/Guardian(s)	<input type="checkbox"/> Child(ren), 5-12 yrs old	<input type="checkbox"/> Other relatives	<input type="checkbox"/> Other, please specify _____
<input type="checkbox"/> Spouse or Domestic Partner	<input type="checkbox"/> Child(ren), 13-18 yrs old	<input type="checkbox"/> Other students	

**23** What is your best estimate of the total income in your household last year? Consider income from all sources before taxes. (Select one.)

<input type="checkbox"/> Less than \$10,000	<input type="checkbox"/> \$25,000 to \$29,999	<input type="checkbox"/> \$45,000 to \$49,999	<input type="checkbox"/> \$65,000 to \$69,999
<input type="checkbox"/> \$10,000 to \$14,999	<input type="checkbox"/> \$30,000 to \$34,999	<input type="checkbox"/> \$50,000 to \$54,999	<input type="checkbox"/> \$70,000 to \$74,999
<input type="checkbox"/> \$15,000 to \$19,999	<input type="checkbox"/> \$35,000 to \$39,999	<input type="checkbox"/> \$55,000 to \$59,999	<input type="checkbox"/> \$75,000 and above
<input type="checkbox"/> \$20,000 to \$24,999	<input type="checkbox"/> \$40,000 to \$44,999	<input type="checkbox"/> \$60,000 to \$64,999	

**24** How many people are supported by this income? (Select one.)     1     2     3     4     5     6     7     8+

**25** What is the highest level of education your parents/guardians attained? (Select one for each parent/guardian.)

	Male Guardian	Female Guardian
Post-graduate or professional degree.....	<input type="checkbox"/>	<input type="checkbox"/>
College degree.....	<input type="checkbox"/>	<input type="checkbox"/>
Some college.....	<input type="checkbox"/>	<input type="checkbox"/>
High school diploma.....	<input type="checkbox"/>	<input type="checkbox"/>
Some high school.....	<input type="checkbox"/>	<input type="checkbox"/>
8 <sup>th</sup> grade or less.....	<input type="checkbox"/>	<input type="checkbox"/>
Don't Know.....	<input type="checkbox"/>	<input type="checkbox"/>

**Thank you for completing the survey. Please return it in the enclosed postpaid envelope.**